UNITED STATES OF AMERICA FEDERAL ELECTION COMMISSION

PUBLIC HEARING ON INTERNET COMMUNICATION DISCLAIMERS AND DEFINITION OF "PUBLIC COMMUNICATION"

Washington, D.C.

Thursday, June 28, 2018

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1 PROCEEDINGS 2 (9:35 a.m.)3 CHAIRWOMAN HUNTER: Good morning, 4 everybody. Welcome to day two of our hearing on 5 internet communication disclaimers and definition of public communication. So today we will start 6 7 the morning with panel number four. 8 We have Christine Bannan, administrative 9 law and policy fellow from the Electronic Privacy 10 Information Center. Doug Hochberg, chief digital 11 director Republican National Committee. Chris 12 Nolan, founder and chief executive officer of 13 Spot-On. Welcome to all three of you. Thank you 14 for coming. 15 So the way we're going to do this is we 16 -- each of you has an opportunity to give a 17 five-minute opening statement. The yellow light 18 will go on when you have one minute left, and when 19 the light turns red, you can just start wrapping 20 up your comments. That would be great. So we'll

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go alphabetically and start, please, with Ms.

21

22

Bannan.

- MS. BANNAN: Okay. Madam Chair, Vice
- ² Chair, members of the commission, thank you for
- 3 the opportunity to testify today. My name's
- 4 Christine Bannan and I'm an attorney at the
- 5 Electronic Privacy Information Center known as
- 6 EPIC. EPIC is a public interest research center
- ⁷ established in 1994 to focus public attention on
- 8 emerging privacy and civil liberties issues.
- I want to begin my testimony by stating
- a simple principle, that users should know why
- they are being targeted for an ad and who is
- 12 paying for it. Some commenters have argued that
- there is a fundamental difference between internet
- 14 advertising and traditional advertising that
- justifies lax disclosure requirements for online
- 16 advertisers. I agree that there is a fundamental
- difference between online ads and traditional ads.
- The difference is that online ads can be
- 19 micro-targeted by gender, race, sexual
- orientation, religion, income, and anything you've
- 21 ever liked online. However, this requires more
- 22 scrutiny from the FEC not less. At the very

- 1 least, FEC rules should require at least as much
- ² transparency for internet-based advertising as
- 3 they do for traditional print and broadcast
- 4 advertising.
- 5 For this reason, alternative A is a
- 6 stronger proposal. Whenever feasible, ads should
- ⁷ include a disclaimer on the face of communication
- 8 stating who paid for the ad. This should be the
- 9 default because it will ensure that everyone who
- sees the add will also see the disclaimer as is
- the case for ads on traditional media.
- 12 Alternative A allows adapted disclaimers
- when a traditional disclaimer would not be
- 14 feasible using technological mechanisms such as
- links and pop-up screens. Disclaimers that
- 16 require users to navigate to a different screen
- should be disfavored because the vast majority of
- internet ads have a click-through rate of less
- than one percent. Therefore, if an ad requires
- users to navigate to a different page to see the
- disclaimer, less than one percent of users will
- see the disclaimer. This should be the exception

- 1 not the rule.
- If the FEC adopts the exception in
- 3 alternative B that allows advertisements, without
- 4 any form of disclaimer or indicator, it would
- 5 undercut the rest of the rule. While it's true
- 6 that there may be future forms of advertising that
- ⁷ are incompatible with the technological mechanisms
- 8 for adapted disclaimers contemplated now, this
- 9 does not mean that there will not be other
- technological mechanisms for disclosing
- 11 information to users.
- 12 Alternative B relies on this false
- premise, assuming that future ads are not
- well-suited to current adapted disclaimers like
- hover-over mechanisms or pop-up screens. We'll,
- therefore, be completely unable to include any
- form of disclaimer. As long as the FEC does not
- 18 mandate the specific types of mechanisms that can
- be used for adapted disclaimers, ad tech companies
- will be able to develop new types of disclaimers
- 21 compatible with their innovative ads.
- 22 Alternative B's exception will

- discourage advertisers and internet companies from
- innovating new methods of disclosure. Companies
- 3 that are innovative enough to develop new methods
- 4 of advertising are also innovative enough to
- 5 develop disclaimers compatible with that
- 6 technology. The FEC should not remove the
- ⁷ incentive of companies to develop less burdensome
- 8 and more effective methods of disclosing the
- ⁹ funders of political ads to users.
- Advertisers are experts in capturing the
- 11 attention of internet users, and they should use
- their expertise to disclose important information
- to the targets of their ads. The Supreme Court
- 14 had held that the government's informational
- 15 interest is sufficient to justify disclaimer
- 16 requirements even when a speaker claims that the
- inclusion of a disclaimer decreases both the
- quantity of effectiveness of the group speech.
- Therefore, arguments that the FEC's
- 20 proposed rules would burden the effectiveness of
- the ad are insufficient to justify changing the
- disclaiming requirements. The government's

- informational interest to prevent corruption or
- the appearance of corruption is even stronger for
- 3 internet advertisements because they are
- 4 micro-targeted. The FEC should not abrogate that
- ⁵ interest.
- 6 Disclaimer rules for internet
- 7 communications are necessary to protect
- 8 transparency and campaign advertising
- 9 expenditures. However, in order for these
- measures to be effective, advertisers should also
- be required to disclose how they are targeting
- 12 political ads. Algorithmic transparency is the
- public's right to know how they are being targeted
- 14 and by whom.
- Advertisers are able to reach users
- based on the intimate details of their lives in a
- way that is not possible with traditional media.
- 18 Because of this, voters should know why they are
- being targeted for a particular message. Now more
- than ever, it's crucial that Americans are able to
- trust the political ads they see online.
- EPIC urges the FEC to finalize a rule

- 1 that requires disclaimers that provide at least as
- 2 much information to users as the rules for
- 3 traditional media require, and does not allow an
- 4 exception that allows some ads to evade all types
- of disclaimers. Thank you again for the 5
- opportunity to testify, and I'd be happy to answer 6
- 7 any questions.
- 8 CHAIRWOMAN HUNTER: Thank you very much.
- 9 Mr. Hochberg?
- 10 MR. HOCHBERG: Madam Chair, Madam Vice
- 11 Chair, Commissioners, thank you for inviting me
- 12 here to be able to testify on this. My name's
- 13 Doug Hochberg. I am the chief digital officer at
- the Republican National Committee. You have my 14
- 15 written testimony, so I just want to cover a few
- 16 basic points from there, and then happy to answer
- 17 any questions afterwards.
- 18 The first is that I want to be very
- 19 clear; I want people to know who is buying the ads
- 20 that they're seeing online. That is a goal that I
- think every good advertiser wants to have in the 21
- 22 political space. We may come to different

- 1 conclusions on how to display who is paying for
- 2 those ads, but the end, I want the user to have
- 3 that ability. The second is I really do recognize
- 4 that this is a very difficult task for you.
- 5 The rules that come out of these
- 6 hearings have to be able to be used for five to
- 7 ten years in the future, and we don't know what
- 8 type of ads are going to be available five to ten
- 9 years from now. If we look back five to ten years
- 10 in the past, ad types that I use today to -- for
- 11 get out the vote campaigns, for persuasion
- 12 campaigns, those weren't available back then.
- 13 So to create new rules that are going to
- 14 be used in the future, I think there's a couple of
- 15 things that we should take into account on that.
- 16 First is that they have to be tech agnostic,
- 17 meaning whatever we come up with, whatever you
- 18 create as the new rules for us to follow, they
- 19 have to be able to work on every platform that we
- 20 currently use, and platforms that we don't even
- know exist yet. So that is one piece of it, as 21
- 22 well as having and this is a new term to me that

- 1 I've learned from these hearings, and from our
- 2 lawyer here is bright-line rules.
- 3 I know it's a term you guys use a lot
- 4 I know that term only from the results that
- I get from it usually which is you can't run this 5
- rule -- you can't run this ad because we don't 6
- 7 know if there's a ruling on it. And campaigns
- 8 have a tendency to move so fast, especially in
- 9 September, Nov -- you know, September, October,
- 10 November, that there's not time for an advisory
- ruling, and usually what the good actors on 11
- 12 campaigns and in committees, if there's a question
- about if an ad will be struck down by the FEC, 13
- 14 usually the answer is we're not going to run that
- 15 ad.
- 16 So to give us those clear rules of
- 17 what's available to us is a very, very important
- 18 piece of it. And then finally that, and I think
- 19 we're in agreement here, online ads are inherently
- 20 different than TV, radio, and mail ads. Online
- ads give the user more of an experience. 21
- 22 give the user the ability to click, like, share,

- 1 pause the ad, interact with it in ways that you
- 2 don't get in TV and radio. And for that reason, I
- don't think we should be considering them in the 3
- 4 same categories.
- 5 For instance, for if you don't hear the
- end of a disclaimer of a TV ad, or if you're 6
- 7 looking down at your phone, and you don't see that
- 8 piece of it, if you mute your television during a
- 9 commercial break, you don't know who ran the ad as
- clearly and you can't go back. Maybe some people 10
- 11 have TiVo and can rewind, but most people won't go
- 12 back and rewind their television to see who ran
- 13 that ad. On a computer, on your phone, when
- 14 you're seeing these ads appear in front of you,
- 15 you can click on it, you can scroll back up to see
- 16 There's a lot of options that have the
- 17 user -- that the user has that you don't just have
- 18 that ability on radio or television.
- 19 And for those reasons in general, we
- 20 would like to advocate for, at least, a one-click
- 21 rule. And this is something that has been used as
- 22 advisory opinions in the past where the disclaimer

- 1 for who's running the ad is never more than one
- 2 click away from the user. And for us, this
- 3 satisfies a lot of tech requirements. It doesn't
- 4 put a burden on companies to develop other pieces
- 5 that they don't have, and it doesn't put
- 6 advertisers and users, and the people who are
- 7 buying the ads at this point, in a difficult
- 8 situation of not knowing if a Facebook or Google
- 9 or Twitter or any other ad company is going to
- satisfy a requirement for you that would 10
- 11 inherently make it unavailable for us in a new ad
- 12 type.
- 13 So I'm really happy to answer any
- 14 questions you have on this, and looking forward to
- 15 the rest of the hearing. Thank you.
- 16 CHAIRWOMAN HUNTER: Thank you very much.
- 17 Ms. Nolan?
- 18 MS. NOLAN: Good morning, Chairman
- 19 Hunter -- Chairwoman Hunter, I'm sorry, and
- 20 members of the Federal Election Commission.
- 21 name is Chris Nolan. I am the founder and CEO of
- 22 Started in 2008 and based in San

- 1 Francisco, Spot-On is a cloud-based ad buying
- 2 platform for advocacy efforts and political
- 3 campaigns across the country.
- 4 Spot-On works for a variety of causes
- 5 and parties. Our clients have included oil
- 6 refineries and environmental efforts,
- organizations back by tobacco companies, as well
- 8 as nonprofits interested in improving healthcare
- ⁹ for undocumented California residents. We work
- 10 for Republicans and for Democrats. We are here
- today as vendors with ten years of market
- 12 experience.
- 13 As such, Spot-On's written responses
- 14 today are tailored to focus on the parts of the
- 15 Commission's NPRM where we feel our experience can
- be the most help. Over the past four years, as
- political consultants and campaigns have come to
- understand the power of the internet and its
- ability to reach, and yes, target voters, Spot-On
- has noticed a number of disturbing trends that we
- think will impact the Commission's effort in
- 22 regard to this rulemaking.

- 1 I'd like to highlight two today.
- 2 first is the widespread use of what's called
- 3 programmatic or automated ad buying which has
- 4 brought the problems, confusion, and fraud rampant
- in the commercial ad tech ecosystem to political. 5
- 6 Our experience in this arena makes Spot-On
- 7 unconvinced that any of the disclosure schemes
- 8 that have been suggested by and to the Commission
- 9 or Congress will have their desired impact.
- 10 Our experience is that programmatic ad
- 11 tech firms who handle the bulk of all online
- 12 advertising treat political speech as another
- brand silo to be trafficked as quickly as possible 13
- with minimal costs and maximum profit. Oversight 14
- 15 is minimal and ignorance of the law is high.
- 16 We have difficulty seeing how badges,
- 17 written disclaimers, or other display requirements
- 18 will be enforced in this laissez-faire
- 19 environment. It's a porous system with multiple
- 20 points of entry. It's frequently compared to high
- tech stock market of today. There's one big 21
- 22 difference. Wall Street has rules, lots of them.

- 1 Ad tech has none.
- When it comes to direct buys or
- 3 placements on so-called walled gardens like
- 4 Facebook or Spotify, the environment is equally
- 5 troubling. Outlets of all types are creating
- 6 their own rules. They are defining what they
- ⁷ think is appropriate political speech. They're
- 8 often examining sources of website and ad funding
- ⁹ using subjective criteria without regard to the
- ¹⁰ law.
- 11 Few exceptions are permitted, and it's
- often impossible to obtain clear written policies
- or guidelines beyond, oh, we just don't do that.
- 14 Facebook's regulatory scheme imposed late last
- month, a week before the California primary, is
- high profile, very public example of this sort of
- 17 ad hoc rulemaking. Facebook has imposed a series
- of rules separate and apart from those already
- 19 required by state laws like California's. This
- has encouraged others to set their own rules, some
- of which we've outlined in our written comments.
- These decisions are somewhat

- 1 understandable. None of these publicly traded
- 2 corporations wish to endure the fallout from
- 3 trafficking in unseemly election-related behavior.
- 4 However, the brand-centric protection models
- 5 they've come up with are not accompanied by an
- 6 understanding of the nature and traditional legal
- 7 protections afforded political speech. In short,
- 8 we think a hodgepodge of often arbitrary rules is
- 9 creating a chilling effect that we think will only
- snowball as we get to November.
- Given this environment, Spot-On is
- 12 suggesting that the Commission, and, if necessary,
- other appropriate agencies look not just at
- 14 disclosures and disclaimers, but at the behavior
- of advertisers when considering how to structure
- 16 future rules. Most, no, almost all, political and
- 17 advocacy efforts trying to impact elections use
- publicly available voter registration information
- to help target ads. This is the one element all
- 20 political campaigns have in common, and it's the
- one thing that sets them apart from brand
- 22 advertisers.

- What if the Commission were to adopt a
- 2 scheme where the use of this sort of data required
- ³ publishers, ad buying and selling platforms, and
- 4 the walled gardens to segregate such advertisers
- 5 from other brand-related -- brand advertising
- 6 traffic? Once segregated it would be easier and
- 7 more effective to determine disclosure and
- 8 disclaimer requirements for speech intended by its
- 9 sponsors to be political in nature.
- This action would move us away from
- discussion about a regulatory scheme that, as my
- 12 Republican colleague on this panel put it so
- eloquently in his remarks, puts form over
- 14 function. There are many ad formats on the web
- with more to come. Function, however, remains
- 16 constant and can be easily monitored and tracked.
- 17 If you're after voters, there are some rules for
- everybody.
- Using voter targeting as a trigger for
- special treatment by ad sellers would mean the
- 21 political advertisers could be treated as they are
- when they purchase TV, or radio, or print ads.

- 1 These advertisers would talk with salespeople and
- 2 ad traffickers familiar with the rules and
- obligations that accompany the sale and carriage
- 4 of these messages. This would certainly have a
- 5 clarifying effect on the programmatic ad-buying
- 6 platforms, and it would set some baseline rules
- ⁷ for others.
- 8 This is by no means a one size fits all
- 9 remedy, or even a solution for this very difficult
- set of problems that are in front of us. Spot-On
- 11 sees this data trigger device as a starting point,
- 12 a framework, if you will, for a more thorough
- conversation about the use and abuse of paid
- 14 political speech on the internet. We realize this
- is a very different perspective than what's been
- expressed by other panelists, but we feel it's
- worthy of consideration within and outside the
- 18 Commission. Thank you for your time today. And I
- 19 look forward to your questions.
- 20 CHAIRWOMAN HUNTER: Thank you very much
- to all three of you. Any questions? Madam Vice
- 22 Chair?

- 1 Thank you to all VICE CHAIR WEINTRAUB:
- 2 the panelists. Ms. Nolan, can you spell this out
- 3 a little bit more exactly what would this
- 4 regulation look like?
- 5 MS. NOLAN: Well, I'm not a lawyer,
- 6 constitutional or otherwise, but I could make a
- 7 few suggestions. When you go to purchase
- 8 advertising, many, and Mr. Hochberg can talk about
- 9 this, I think, in some more depth more practically
- 10 than I can, as a potential client, for example.
- 11 When you go to purchase online advertising, you
- 12 can do so in demographic buckets. This is what
- Ms. Bannan is referring to when she talks about 13
- 14 micro-targeting.
- 15 And as a result of that, your ads are
- 16 directed to certain individuals. So for example,
- 17 I might be able to reach young women in their
- 18 thirties, living at Connecticut and Porter Street
- 19 who are registered Republicans and give money to
- 20 the ACLU just to give an example.
- 21 VICE CHAIR WEINTRAUB: I think that's a
- 22 small bucket but maybe I'm wrong.

- MS. NOLAN: Nevertheless --
- VICE CHAIR WEINTRAUB: That is
- 3 micro-targeting.
- MS. NOLAN: So but when you do that, you
- 5 have to purchase that information, or you can
- 6 bring it to your ad-buying platform and what's
- 7 called first-party data. So from people, you
- 8 know, email lists you've collected. So the idea
- 9 is that as soon as you do that, as soon as your
- ads start to be accompanied by that information,
- which the ad platforms see, which a publisher
- would see, which I, as a buying platform, would
- see, you automatically aren't with the people
- selling cars and soda and cigarettes. You're with
- the folks who are trying to reach voters.
- VICE CHAIR WEINTRAUB: Well, I'm not
- sure about that, actually. I mean, I could
- 18 envision somebody using -- deciding that to use
- car data as an example; people who buy Prius' are
- 20 __
- MS. NOLAN: That's already being done.
- VICE CHAIR WEINTRAUB: No, I know, but

- 1 my point is so how do you segregate -- if you're
- 2 trying to segregate out people who are targeting
- 3 -- advertisers who are trying to target folks for
- political ads, how do you segregate out the 4
- overtly, you know, somebody who buys a voter 5
- registration database which, you know, that part 6
- 7 is easy from somebody who buys the database of
- 8 people who buy Priuses thinking that that is a
- 9 good proxy for a certain type of voter?
- 10 MS. NOLAN: Well, at one point in sort
- 11 of thinking about this, I talked with an election
- 12 lawyer, and I said, yeah, you're right. It's
- 13 possible that someone, you know, could just say,
- 14 oh, I'm not going to use voter data to target my
- 15 And he looked at me and he said nobody's ads.
- 16 going to do that. And I have to defer to the
- 17 Republican Party here, but I think the expression
- 18 on Mr. Hochberg's face kind of tells you what you
- 19 need to know. It is a fundamental tool.
- 20 And again, it is the one thing that
- separates what I do as a political ad buyer from 21
- 22 the folks who are trafficking in Toyota Prius ads.

- 1 It's --
- VICE CHAIR WEINTRAUB: Please?
- MR. HOCHBERG: Since I was mentioned a
- 4 couple of times in that, yes, voter data is very
- 5 important in how we target, but consumer data as
- 6 well, as you mentioned, is part of how modern
- ⁷ political campaigns target voters still. I think
- 8 one of the issues that you're going to run into
- ⁹ with this is potentially how that data is mixed
- 10 together.
- So a lot of times it's not just
- uploading a universe of people who have rented a
- Prius or bought a Prius in the past, and combine
- that just, you know, and that's a separate
- universe than people who have voted early in a
- primary. Those numbers are going to be combined
- together, and then segmented out based on other
- 18 factors.
- And the question is how many different
- segments do you go through until it's no longer
- just voter data and consumer data, but this is a
- 22 hodgepodge of all different information types.

- 1 All different data gets put into a system and then
- ² used as information, and I could see first-party
- data she mentioned is when we own our own
- 4 information and we upload these people. When
- we're buying, you know, there's people who will
- 6 buy lists and different segments and target it. I
- 7 could also envision ad platforms and sellers of
- 8 this information if this is the case in how you
- 9 would have to report it, you know, mixing up the
- data and not reporting it as a, you know, voter
- data but as a consumer-type data with voter
- information and history somewhat in there.
- What's the percentage of the use case
- 14 for me would be the issue, because it's not a very
- 15 -- it's not as clean as it sounds. It's not every
- time, you know, it's not as clean as that sounds.
- VICE CHAIR WEINTRAUB: But I'm inferring
- that what Ms. Nolan is saying is that at some
- 19 point along the way, if you want to target voters,
- you're going to need this voter data. So okay, so
- we start with people who are using voter data who
- 22 acquire voter data, and then we do what?

- 1 MS. NOLAN: Well, I think the idea here
- is to segregate out someone who has political 2
- 3 intent. And then I think you have, and I want to
- associate myself very closely with the remarks 4
- that were made yesterday by CDT and TechFreedom, 5
- 6 because all of us, I think, agree that what we
- 7 have in front of us is a series of problems that
- 8 are not going to be stopped or stymied or resolved
- 9 by badges and disclosures and disclaimers. And I
- 10 think someone went in to make fun of the arguments
- 11 about typeface and, you know, contrast, et cetera.
- 12 I'm totally with that.
- 13 What I'm trying to do is say the problem
- 14 isn't necessarily with disclosures and disclaimers
- 15 as much as it is with the ways in which
- information flows on the web. And looking at how 16
- 17 information flows and its intent goes -- speaks
- 18 more to the heart of how the internet functions,
- 19 and how it delivers advertising to people than a
- disclosure and a disclaimer. 20
- 21 Someone said yesterday afternoon that
- 22 maybe we need to reframe this does an internet ad

- 1 have a face? In other words, since it's a dynamic
- 2 set of code that goes to someone and sits on a
- 3 computer screen, what is the face of an internet
- 4 And I thought that was a very interesting way ad?
- 5 to start that conversation. So I'm not suggesting
- 6 that I have a solution.
- 7 I'm suggesting that there are problems
- 8 within the system that I don't think -- that I
- 9 think are being overlooked because we're looking
- at -- we're doing what everybody wants to do which 10
- 11 is to say it has a screen, it must be a television
- 12 It has words on it and it's printed, it must
- 13 be a newspaper. In my experience, 20 years in
- 14 Silicon Valley, when people don't understand the
- 15 internet, they try to make it look like something
- 16 they already know, and I -- that's -- it's a
- perfectly understandable way to go about things. 17
- 18 Everybody has to start someplace.
- 19 I, myself, did it when, you know, I was
- 20 first reporting in the Valley. But we've come a
- bit past that, and so I'm looking for ways to even 21
- 22 the playing field if you will.

- VICE CHAIR WEINTRAUB: I hear you and I
- 2 appreciate your innovative approach, but again,
- 3 what I'm trying to figure out is okay, so we
- 4 segregate out this group of ad buyers, and do
- 5 what? We create a database of them? We --
- MS. NOLAN: Well, I think it makes --
- you say do what are you talking about how,
- you know, promulgating rules or are you talking
- 9 about sort of practical applications that might
- take place within the buying platforms? I mean, I
- 11 think that if --
- 12 VICE CHAIR WEINTRAUB: What can we do as
- 13 regulators in order to better inform voters, which
- 14 I think is the goal here, where this is about
- disclaimers and disclosure because what we're
- trying to do here is to figure out how to get
- information to voters about who's behind the ads
- that they're seeing, right? And that seems to be
- 19 a universally shared goal.
- MS. NOLAN: Yes.
- VICE CHAIR WEINTRAUB: Mr. Hochberg says
- that's his goal. Ms. Bannan says that's her goal,

- and most of the people we were talking to
- yesterday said that's their goal. You know,
- nobody, at least, is coming in here and saying we
- 4 want to hide who's behind the ads. They're not
- 5 telling us that if that's their goal, but, you
- 6 know, so I'm taking people at face value. Okay.
- ⁷ So now we've got this intriguing idea. We've got
- 8 this group of ad buyers that we know are targeting
- ⁹ voters because they have, at some point, acquired
- voter data and they're using that in their
- 11 calculations. And now in order to better inform
- voters about the ads that they're seeing, there's
- a piece missing in there.
- MS. NOLAN: I think that's when you say
- here is what the disclosure rules are, and you can
- 16 -- and those rules can be -- they can be a badge
- in the circumstance, it can be -- I myself favor
- 18 shorter disclosures because I do business -- a lot
- of business in California. And the committee for
- 20 a really good -- a group of really great people
- for a really good reason funded by a really lovely
- 22 man with lots of money, the disclaimer that goes

- on forever and ever I think is useless. I think
- the shorter but sweeter disclaimer is in order.
- But the problem is that in our current
- 4 system, it is perfectly possible to place
- 5 political advertising on the internet with no
- 6 compliance to rules that have been promulgated at
- ⁷ the state level and no compliance to rules that
- 8 will be promulgated at the federal level, even if
- 9 with the disclosures that we're doing here. And
- 10 so I see a compliance issue and I see a situation
- in which people will feel free to create their
- reaction to that which is, oh, if you're, you
- know, CNN, you don't take certain kinds of ads.
- 14 If you're Spotify, you don't take certain kinds of
- ads. And I see -- that's my concern.
- VICE CHAIR WEINTRAUB: So what -- just
- one more and then I'll stop.
- 18 CHAIRWOMAN HUNTER: Okay.
- 19 VICE CHAIR WEINTRAUB: So is what you're
- suggesting then that we take any ad that is run by
- one of the segregated category of ad buyers and
- 22 put a badge on that that says --

- 1 MS. NOLAN: Yes.
- 2 VICE CHAIR WEINTRAUB: -- this is a
- 3 political ad?
- 4 MS. NOLAN: Yes.
- 5 VICE CHAIR WEINTRAUB: And identify who
- 6 it's coming from?
- 7 MS. NOLAN: I think, you know, I'm a
- 8 vendor, right? I will do whatever you tell me to
- 9 do in terms of disclosure, but, you know,
- 10 California has a perfectly fine system right now.
- 11 We have a badge on the ads that say who funded
- 12 this ad. And you are required to provide a
- 13 one-click for -- that, to me, is not a terribly
- 14 onerous situation.
- 15 And we ask clients to comply with that
- 16 The problem is that Facebook has set up its
- 17 own regulatory system that's different from that
- 18 because they lack quidance, I think.
- 19 VICE CHAIR WEINTRAUB: I could go on
- 20 longer --
- 21 CHAIRWOMAN HUNTER: I know. I hear you.
- 22 VICE CHAIR WEINTRAUB: I've over time.

- 1 CHAIRWOMAN HUNTER: I hear you.
- 2 Commissioner Walther, you had your hand up. Do
- 3 you still have a question?
- 4 COMMISSIONER WALTHER: I think the
- 5 problem is, from our perspective, we're here to
- try and figure out how to communicate, or 6
- basically how to conceive of ways to communicate 7
- 8 in the future, but what you're telling us I'm not
- 9 sure resonates with what kinds of rules we would
- 10 implement in order just to -- in other words, our
- 11 jurisdiction is limited to the effect of providing
- 12 information on a very limited, three or four
- 13 sentences, and so I'm concerned about -- I'm not
- 14 so really concerned. I'm just asking.
- 15 conversation to me is very interesting, but from
- 16 our perspective, how does it affect us?
- 17 MS. NOLAN: That may be. Again, I'm not
- 18 an attorney. I am really just kind of trying to
- 19 grapple with solutions to this problem. And as I
- 20 said in my testimony, this may not be a matter for
- this Commission. This may be something, and I 21
- 22 think both CDT and TechFreedom mentioned the

- 1 Federal Trade Commission last night. This may be
- 2 something that has to take -- be legislated. I
- 3 don't know.
- 4 My goal here is to simply make sure that
- 5 the Commission understands that as someone who is
- 6 a vendor, regularly buying and selling adverti --
- ⁷ political advertising, and only political and
- 8 advocacy advertising, that we have run into
- 9 situations where I know I can get undisclosed ads
- up on the web with little or no friction simply by
- 11 following a few short steps. I am not the only
- person in politics who knows this and that is my
- 13 concern.
- 14 COMMISSIONER WALTHER: In this
- particular case, though, where it's not like
- there's a pre-enforcement step that's taken. We
- don't try and inhibit anybody from doing whatever
- happens on TV or on the internet if that's what
- 19 you're getting at --
- MS. NOLAN: No, that's --
- 21 COMMISSIONER WALTHER: -- because what
- people decide to do is up to them, and the

- consequences are -- or actually us, but that's --
- MS. NOLAN: No.
- 3 COMMISSIONER WALTHER: -- how it works
- 4 for us. So that -- and usually it is we react to
- 5 complaints that come in and say there weren't -- a
- 6 certain disclosure wasn't made and then we, you
- 7 know, consider the issue at that point. One of my
- 8 concerns is how do we deal with the very
- 9 transitory message where somebody pops up and says
- vote for Fred. And they're gone, and we have no
- way of knowing, and we get a complaint saying
- we've got this, you know, this advertisement vote
- 13 for Fred and there wasn't any disclaimer. But
- it's gone anyway, and perhaps not preserved. And
- 15 I'm just wondering if we should have a provision
- that whatever is a political ad, has to retain an
- electronic, you know, position where they save it
- 18 for a certain period of time so that at least
- enforceability becomes possible.
- MS. NOLAN: I thought --
- 21 COMMISSIONER WALTHER: I address this to
- 22 anybody --

- 1 MS. NOLAN: Yeah, no I thought --
- 2 COMMISSONER WALTHER: -- maybe you just
- 3 didn't answer my question.
- 4 MS. NOLAN: -- your suggestion yesterday
- about a watch, you were talking I think --5
- 6 COMMISSIONER WALTHER: Yeah, I'm big on
- 7 watches right now. This is our work.
- 8 MS. NOLAN: No, no, everybody is.
- 9 They're kind of cool. But you said, oh, I think
- you were referencing the Mondale! 10
- 11 COMMISSIONER WALTHER: Right.
- 12 MS. NOLAN: Yeah, and you said -- and
- 13 then you said well, maybe it could just stream
- 14 through and have a second screen that said paid
- 15 for by Walter Mondale for Congress or vice
- 16 president or whatever. That's a perfectly
- 17 acceptable idea I think.
- 18 I mean, in essence what you're saying is
- 19 that, you know, the -- in this piece -- in this
- 20 case it's probably a piece of HTML-5 code, but
- what you're saying is that code has to render two 21
- 22 images, one Mondale! and two, paid for by

- whomever, you know. And that's -- you can embed
- the disclosure in the code as it streams through
- 3 is what I'm basically saying.
- 4 COMMISSONER WALTHER: Is what? I'm
- 5 sorry.
- MS. NOLAN: You can embed the disclaimer
- ⁷ in the code that renders the image, the computer
- 8 code that renders the image. And that seems to me
- ⁹ within the purview, again, not being an attorney,
- that may well be within the purview of the
- 11 Commission.
- 12 COMMISSIONER WALTHER: To require a
- 13 retention of that?
- MS. NOLAN: Yeah.
- 15 COMMISSIONER WALTHER: I see. Well, I
- think we haven't really talked too much about that
- aspect of how we're going to deal with a very in
- and out message, and I'm not too sure how we would
- do this in the case where we got a complaint. And
- so where is it? Thanks. And I welcome a comment
- from everybody on something like that.
- 22 CHAIRWOMAN HUNTER: Thank you.

- 1 COMMISSONER WALTHER: Thank you.
- 2 CHAIRWOMAN HUNTER: Thank you. I have a
- couple of questions for Mr. Hochberg. Thank you 3
- 4 for coming today and you note in your comment that
- the RNC has placed hundreds of thousands of 5
- 6 digital ads. And I think you mentioned in the
- 7 hallway that you're one of the largest ad buyers
- 8 working in politics now; is that correct?
- 9 MR. HOCHBERG: Yes, between -- yeah, the
- 10 RNC as well as basically our joint fundraising
- 11 committee. Those are pretty much have to be in
- 12 the past cycle and a half some of the largest ad
- 13 buyers.
- 14 CHAIRWOMAN HUNTER: We really appreciate
- 15 your coming in, because obviously you have a
- 16 specific amount of expertise that we're really
- 17 looking for today. So thank you.
- 18 A couple of quick questions, one, you
- 19 mentioned on the bottom of page 4 of your comments
- 20 in alternative B, and I appreciate your comment
- about bright-line rules, no time for an AO, all 21
- 22 that kind of stuff. I have the same goals.

- 1 you talk about in alternative B, while we tried to
- 2 make that more objective and clear, I completely
- 3 agree with you that it's still confusing, and the
- 4 comment that you talk about was if it does exceed
- 5 ten percent and if it doesn't and all this kind of
- 6 stuff, what we were trying to do in the part that
- you reference there is our colleagues were raising
- 8 concerns about our proposal. And they said well,
- 9 what if someone tries to put a ten percent
- disclaimer on there, and they want to game the
- 11 system?
- So instead of keeping it at 10 percent
- they intentionally try to mess with the system and
- make it a 12 percent disclaimer? And therefore,
- 15 they would be allowed to go to a truncated -- an
- 16 alternative disclaimer or an indicator. So we put
- that in there to avoid that, and we thought, well,
- 18 gee, we fixed that. But I agree with you. On the
- other end, that makes it even more confusing to
- implement and you have to get through a lot of
- 21 different barriers.
- So thanks for bringing that up. We were

- 1 trying to make it cleaner, but it may have made it
- less administrable in the meantime.
- With respect to the indicators stuff
- 4 that we've been talking about, on page 4 of your
- 5 comment you mention your ad choices, the DAA's
- 6 icon that we talked a lot about yesterday. You
- mention that. Do you think that that's the best
- 8 indicator to put on an ad, or do you think the FEC
- 9 should just sort of leave it as requiring an
- 10 indicator and let the market sort of decide what
- the best indicator is for the ads?
- MR. HOCHBERG: I would lean towards just
- 13 requiring an indicator, not specifying which one.
- 14 For instance, I don't believe Facebook actually
- has the your ad choice disclaimer available on
- their ads. They have a different button that they
- just rolled out that you'll click on and it
- 18 reveals who published the ad. They have their
- 19 full database that's now searchable.
- And then there could be another group
- that comes up that doesn't that, you know, your ad
- label that they want to use that. Leaving the

- 1 options up to the companies that are actually
- 2 displaying the ads is usually the best way to do
- 3 that. As I said before, there's going to be ad
- 4 types, there's going to be companies that we buy
- through. There's going to be new social networks 5
- 6 that we don't deal with today.
- 7 And to force some sort of tech onto them
- 8 could cause, you know, a stifling of free sp -- of
- 9 political speech at that point where maybe a
- 10 company says, you know what, that -- the your ad
- 11 choice disclaimer, that button, I really don't
- 12 like how that looks on our page. We're just not
- 13 going to do political ads anymore.
- 14 And a whole market segment could be
- 15 unavailable to us, or it could be -- they easily
- 16 could say we -- there's certain things that are
- 17 just become too onerous for our group, for our
- 18 website. We don't want to do that. It's become
- 19 too much of a headache for us and, you know, we're
- 20 just going to say on this type of ad that we're
- servicing, we're not going to have a political 21
- 22 version of it because it's too difficult for us to

- 1 make sure we're compliant with the specific piece.
- 2 And that's the part that does scare me
- 3 regularly on those is that there's going to be a
- 4 very popular ad type that is unavailable to use
- because of a rule that was very specific towards 5
- 6 something that I think a broader scope that
- 7 accomplishes the same goal would allow us to do.
- 8 CHAIRWOMAN HUNTER: Do you think that
- 9 requiring an indicator would prevent you from
- buying any kind of ad, at least to your knowledge 10
- 11 at this point?
- 12 MR. HOCHBERG: I don't think any -- if
- 13 we said any indicator, I don't know of any
- 14 company, you know, I can't speak for Google or
- 15 Facebook that -- or some of the other ones that
- 16 would put it on there. But that's also why I was
- 17 leaning towards just any one click away because
- 18 most of our ads do go to a landing page. Our ads
- 19 go to that and our landing pages have our
- 20 disclaimers, you know.
- 21 CHAIRWOMAN HUNTER: Most of your ads go
- 22 to -- have a click-through to the landing page?

- 1 MR. HOCHBERG: Yes.
- 2 CHAIRWOMAN HUNTER: Okay. So there's
- 3 already some kind of -- may not be an indicator
- 4 like the ones we're talking about now, but there's
- 5 already something on there that allows you to get
- 6 to the full disclaimer?
- 7 MR. HOCHBERG: Yes, yeah, and that's
- 8 something that I think is lost. The majority of
- 9 our ads -- our goal is actually to get people to a
- landing page to sign up for something, to find out
- 11 how to vote.
- 12 CHAIRWOMAN HUNTER: Right.
- MR. HOCHBERG: That is our end goal on a
- 14 lot of those. So to the FEC rules, we do have a
- full disclaimer on the bottom of our landings
- pages, and that's something that we would
- encourage as part of the ruling to allow us to
- continue to do that because people will then know,
- 19 you know, when you click through our ads are meant
- to be interactive, that they end up at a page that
- 21 has our full disclaimer on it.
- 22 CHAIRWOMAN HUNTER: Okay. One of the --

- a couple of -- two of the different panelists 1
- 2 yesterday signed on to a proposed rule text that
- 3 AFP proposed. One of the groups is TechFreedom
- 4 the one that Ms. Nolan mentioned. They support
- 5 the proposed rule and they added -- I'd have to go
- 6 back and listen to the tape, but I think he said
- 7 adding smart disclosure to it. So I want to get
- 8 to that in a minute. But that proposal allows the
- 9 advertiser to put the name or an indicator.
- 10 So if a platform didn't allow you to
- 11 have an indicator because for whatever reason they
- 12 don't like that or the option is still there for a
- 13 So I think that solves the -- obviously, name.
- Facebook could change their policy, but right now 14
- 15 they require the name at the top and the
- 16 wraparound type of thing.
- 17 MR. HOCHBERG: Yeah.
- 18 CHAIRWOMAN HUNTER: So even if Facebook
- 19 doesn't now have an ability to put a disclaimer
- 20 within the text or the video, it would satisfy
- 21 that rule because you have the name at the top?
- 22 Yes, and that's to our MR. HOCHBERG:

- 1 full point on this is that there's going to be,
- 2 and as I said in the next five to ten years, so
- 3 many different ways to display, you know, who
- bought an ad. And to allow, you know, for the 4
- 5 buyers to say, well as long as I fulfill this
- requirement somewhere in the ad that I'm buying, 6
- 7 that it's at least just one click away from the
- 8 That they can either hover over, there's an
- 9 indicator on the ad itself, or, you know, and the
- 10 purpose of the ad is to lead to a landing page
- 11 that that landing page has the full disclaimer of
- 12 who bought it. Those pieces satisfy, to us, the
- need for supplying sufficient information to any 13
- 14 consumer, any voter.
- 15 CHAIRWOMAN HUNTER: Okay. And one last
- 16 question for you. A lot of -- mostly the press
- has been asking about the time line of this rule, 17
- 18 pretty much all they've been asking. And so if we
- 19 were able to come up with something, I don't want
- 20 to get ahead of ourselves here, but if we were
- 21 able to get --
- 22 VICE CHAIR WEINTRAUB: You're very

- 1 optimistic here.
- 2 CHAIRWOMAN HUNTER: I know, I know.
- Don't get -- don't read this the wrong way, but if
- 4 we were able to come up with something, you know,
- 5 in short order and put out a proposed rule this
- 6 summer maybe, OGC is going to pass out, but if
- ⁷ that were possible, would it be something -- how
- 8 burdensome would it be for the RNC, let's just say
- ⁹ that the rule is the one that we're talking about
- which allows you to have the name or an indicator?
- 11 Would that be burden --
- MR. HOCHBERG: I'll say depending on the
- ruling, it could be a lot of trouble for us.
- 14 CHAIRWOMAN HUNTER: Okay. What if it's
- 15 the indicator?
- MR. HOCHBERG: The indicator, as I said,
- if it's already worked within platforms and
- 18 platforms are ready for it, of if it's, you know,
- a one click away or all those pieces --
- 20 CHAIRWOMAN HUNTER: But what are you
- using now? You're using the link?
- MR. HOCHBERG: We're using the link

- 1 right now. So either a link or a disclaimer in
- the ad depending on which ad we're running as I 2
- 3 said.
- 4 CHAIRWOMAN HUNTER: Right, okay. So if
- 5 we -- if an indicator -- I wonder if it could be
- 6 indicator or a link, but if it were that, then you
- 7 would have --
- 8 MR. HOCHBERG: It would satisfy -- yeah.
- 9 That would probably be fine for us.
- 10 CHAIRWOMAN HUNTER: That wouldn't be
- 11 burdensome because you're already doing that, but
- 12 what if -- let's just assume for a minute that we
- 13 didn't provide -- allow for a link?
- 14 MR. HOCHBERG: Yeah.
- 15 CHAIRWOMAN HUNTER: I don't see that
- 16 happening, but just say -- let's just say it just
- 17 says you can have an indicator. You're saying
- 18 that may be --
- 19 MR. HOCHBERG: It may be. I'd have to
- 20 take a look to see exactly how all the platforms
- 21 react to it is kind of the issue that we would run
- 22 I get always worried about any changes late

- 1 toward an election.
- 2 CHAIRWOMAN HUNTER: Yeah, I totally
- understand, believe me, that's not something we
- 4 want to do is do something that messes up people's
- ⁵ plans right before an election. I just wanted to
- 6 get a sense of --
- 7 MR. HOCHBERG: And I'll be honest. For
- 8 the RNC, like, we have resources, and we've been
- 9 able to adapt. I have a full team thankfully that
- 10 can figure out things and we can work within the
- 11 system. What worries me, and this is what we kind
- of saw a little bit with some of the new ad
- 13 platforms that were rolled out on Facebook
- 14 recently is that if the smaller state committees,
- the state parties, smaller committees are running
- 16 federal that would fall under this -- under your
- purview at least that are running federal election
- 18 ads, that they may have more trouble than we
- 19 would.
- 20 CHAIRWOMAN HUNTER: Okay.
- MR. HOCHBERG: I'd have to -- you know,
- you'd have to ask some of them on that, but we're

- 1 usually pretty adaptable quickly. It worries me
- 2 smaller groups that it's maybe, you know, one
- 3 person who's physically placing the ad. They
- 4 don't have -- they're not paying a vendor.
- 5 don't have the expertise that I'm very fortunate
- 6 to have on my team of people who are able to
- 7 handle that type of stuff. And that close to an
- 8 election day would worry me a little bit.
- 9 CHAIRWOMAN HUNTER: Got it.
- 10 MR. HOCHBERG: But again, it would
- 11 always just depend on what the ruling is for
- 12 there.
- 13 CHAIRWOMAN HUNTER: Okay, thank you.
- 14 One quick question and then I'll turn it over to
- 15 Commissioner Petersen for Ms. Bannan. You have in
- 16 your comments the one percent click-through and I
- 17 just took a quick look at the article. It looks
- 18 like a very small limited sample base --
- 19 U.S.-based word stream clients' account
- 20 representing 553,000 in aggregate Facebook
- spending. So can you speak to that? It seems 21
- like a very small study to -- we haven't had 22

- 1 anybody else that gave a one percent number.
- 2 MS. BANNAN: Sure, yeah, I just included
- 3 that to sort of to use Facebook as an example, but
- 4 I've done more research since then and there are
- two people on the panel who could probably speak 5
- 6 better to the percentages than I can, but looking
- 7 up, like, Google's -- like the average Google
- 8 display benchmark across all units and formats is
- 9 a half of a percent.
- 10 So I think it can vary but it's a very
- 11 low percentage of the people that are clicking and
- 12 I know that is their goal, but --
- 13 CHAIRWOMAN HUNTER: Do you have a
- 14 comment on that?
- 15 MR. HOCHBERG: Sure. I think to that
- 16 point I've heard that a few times, you know, we're
- -- I won't say what our click-through rate is for 17
- 18 It is low when you look at a percentage I'm
- 19 sure. But to that point, I think when we look at
- 20 it, I hate to make a comparison to direct mail and
- 21 online ads, but a direct mail piece has a
- disclaimer usually on the back in the last page at 22

- 1 the bottom. It's not -- you don't fault the
- 2 mailer for not putting a disclaimer on the front
- ³ of a direct mail piece.
- And for us it's a very similar thing.
- 5 Online ad for us is meant to be clicked on. It's
- 6 meant to be interacted with. You're meant to get
- ⁷ to the end of it. And if the end of it is a
- 8 landing page, then for us that would satisfy that
- 9 same requirement that you don't have to put a
- disclaimer on the front of a direct mail piece.
- 11 If somebody throws away their mail on their way
- 12 from the mailbox to the door without flipping it
- over, you don't penalize the person who sent the
- 14 mail.
- 15 CHAIRWOMAN HUNTER: Right. And there's
- 16 -- we talked about this yesterday. There's not, I
- don't think, any studies that show whether or not
- people are actually looking at the ad. So if they
- don't click through that doesn't mean that they
- read it and decided not to click through. It may
- just mean that they scrolled right past it, but
- 22 anyway, Commissioner Petersen?

- 1 MS. BANNAN: I think --
- 2 CHAIRWOMAN HUNTER: Oh, I'm sorry were
- 3 you -- oh, sorry.
- 4 MS. BANNAN: Yeah, no, my point with
- that was just that I think the paid for by and the 5
- name of the pack or the campaign is important to 6
- 7 have alongside the indicator. So there's at least
- 8 some information that doesn't require you to
- 9 navigate to a different page. So that's where I
- 10 was going with that.
- 11 CHAIRWOMAN HUNTER: Okay. Thank you.
- 12 Commissioner Petersen?
- 13 COMMISSION PETERSEN: Thank you, Madam
- 14 Chair. Got questions for each of you. Let me
- 15 start with you, Mr. Hochberg. You're the chief
- 16 digital officer. You're familiar with the
- 17 technology. You don't have to be in the world of
- 18 11 CFR and 52 USC all the time like we are.
- 19 one of the issues that we've been trying to gain a
- 20 better understanding on and that maybe you can
- speak to this, and the others may want to weigh in 21
- 22 as well, is for online users, how comfortable and

- 1 savvy are they when they are interacting with an
- 2 ad?
- And as you said, this is a different
- 4 medium than static ads that we see in television,
- 5 radio, print media, that when they're looking at
- 6 something that they'll know that they can click
- ⁷ through to get more information, that if there are
- 8 icons that they can know that they can click on it
- ⁹ to maybe find out more information about that
- particular ad, who bought it, what further
- information that they might be able to glean from
- that particular advertiser. Because, you know,
- one of the con -- as I have stated on several
- occasions yesterday, we want to comply with the
- statute. We must comply with the statute which
- 16 requires certain information be included with
- 17 certain communications.
- Whether it be express advocacy from
- 19 political committees, so forth, but we also don't
- want to discourage innovation in terms of internet
- 21 advertising, and we don't want to cut off avenues,
- 22 especially low-cost avenues, for individuals,

- 1 candidates, and committees to be able to
- 2 communicate through a medium that allows them to
- ³ reach a larger audience than they would if they
- 4 had to rely exclusively on traditional media.
- 5 So what is your experience and what is
- 6 your understanding of how, you know, a typical
- your would understand what information they can
- glean from an online ad?
- 9 MR. HOCHBERG: I think there's two
- 10 pieces to this. One are the indicators. So that
- we've been talking about various types of
- indicators that can appear on ads that as we said
- 13 Facebook or the your ad choices disclaimers that
- 14 -- or indicators that have been popping up. I
- think that depends how they look on the ad itself.
- I would refer to any of those people and
- how many clicks they get for it. But in general I
- 18 give internet users a lot more credit on knowing
- what's going on on their pages than most. Most of
- our ads, they end with a click here to go to it,
- 21 because, as I said, our goal is to get people to a
- landing page. And it all depends on what platform

- 1 the ad is running on. But in general, I would
- 2 give people a little bit more credit that they
- 3 know if it's a, you know, Google banner ad that's
- 4 on a random website that they see on the sidebar
- that they actually do know that they can click 5
- 6 that. And that if they click that they'll arrive
- 7 at a page that is presumably paid for by the
- 8 person who ran the ad, or affiliated with the
- 9 person who ran the ad, and that if it's an
- 10 election ad, they can go see the disclaimer at the
- 11 bottom of that page.
- 12 For us that's kind of the main point of
- 13 it is that people on the internet are smarter than
- 14 I think we give them credit for. And they know,
- 15 for the most part, that if they see an I in the
- 16 corner that there's an info button there and they
- 17 can get a little bit more facts about something.
- 18 COMMISSIONER PETERSEN: Okay, because
- 19 it's been brought up by Ms. Bannan and others that
- 20 the click-through rates are quite low.
- imagine that's the case with almost all ads, and 21
- 22 I'm trying to draw what is the significance of

- 1 Is it that because people don't know that that.
- 2 they click on it for more information, or is it
- 3 that, you know, and this issue isn't just
- exclusive to online media, but television, radio 4
- ads or print media, I imagine a lot of people turn 5
- the channel when they see a, you know, a campaign 6
- 7 commercial before the disclaimer comes up because
- 8 they don't really care about what's being said.
- 9 Or the same thing with radio may change the
- 10 station.
- 11 You mentioned about how many might just
- 12 throw away the mail before they even get to the
- 13 last page where the disclaimer is. And so I'm
- still puzzling over what significance we can draw 14
- 15 from the fact that many ads aren't clicked on.
- 16 Sure, I mean, the truth MR. HOCHBERG:
- of the matter is click-through rates are low, but 17
- 18 so are viewing rates. So is the rate of somebody
- 19 who makes it through an entire ad if the ad's more
- 20 than six seconds long, the odds of somebody making
- 21 it through to a 30-second ad at the end is not the
- 22 highest. And that contributes to the

- 1 click-through rate, but also the fact that if we
- 2 have a 30-second ad that you can click through,
- 3 you don't have to make it the whole time until you
- 4 see the disclaimer. I think that gives a user a
- 5 little bit more control over finding out they
- 6 don't have to wait the entire time. They can
- 7 click out to the page that we're going to. For us
- 8 it's all about user control at that point.
- 9 You know, they control their own
- 10 destiny. If they want to pause and read a static
- banner ad for ten minutes and dissect every piece 11
- 12 that we put out there, they can do that. If they
- want to scroll through it in their newsfeed and 13
- 14 basically never see it, they can do that as well.
- 15 It's really more the user themselves than anything
- 16 else on it. But I would just point to the fact
- 17 that even though click-through rates are low, you
- 18 know, the number of people who actually see an ad
- 19 compared to how many times we run a variant is
- actually low as well. So they can be -- they kind 20
- 21 of go hand in hand.
- 22 COMMISSONER PETERSEN: Okay.

- 1 MS. NOLAN: I'd like to interject.
- 2 If I could ask of COMMISSONER PETERSEN:
- 3 you, I mean, you obviously -- Silicon Valley.
- 4 You've been involved with online ad buying.
- What's been your perspective on this issue? 5
- 6 MS. NOLAN: Two things. One, political
- 7 is unusual in that the sole metric that is
- 8 generally used is a click-through rate to measure
- 9 an ad's efficiency and effectiveness. Other brand
- 10 advertisers have a range of data points that they
- 11 are happy to trot out for you and which mean
- 12 nothing unless someone who's gone to the website
- 13 to look at.
- 14 Political is unique in that and most of
- 15 our clients are heavily interested in
- 16 click-through rates because, as Mr. Hochberg has
- 17 said, that's how we collect information and get
- 18 funding, et cetera. So the point one -- as a
- 19 company our floor is a.1 percent which is lower
- 20 than Google's overall, and I believe that.5 that
- 21 Google's referencing includes video and some other
- 22 types of advertising.

- We work very, very hard to up
- ² click-through rates through a process called
- optimization. And what -- I'm sure you guys do
- 4 it, too. And what that means is that we are
- 5 constantly looking at dashboards that tell us how
- 6 people are interacting with advertising. And we
- ⁷ are constantly looking to up those click-through
- 8 rates. We are starting to see mobile
- 9 click-through rates that are one, two, and three
- percent which is -- we're blown -- we're deep --
- we get -- we're excited. We're past excited when
- 12 we see that.
- And we, you know, and so those sorts of
- 14 metrics are there. The other thing I would say is
- most people are interacting with the internet on a
- 16 commercial basis for shopping or whatever these
- days. And I think by now most people know that if
- they see a pretty pair of shoes they can hit click
- and those shoes will be at their door by sundown
- tomorrow. So I worry less about that.
- The other thing is I just wanted to
- interject on the indicator conversation that we

- were having earlier. There is a danger here that
- an indicator is going to be used by certain
- ³ publishers to turn away political advertising. It
- 4 would be the first clear marketing that would
- occur on the ad platforms. Assuming, in other
- 6 words, right now political advertising is not in
- ⁷ any way distinguished from anything else. There's
- 8 no icon or badge.
- If you are to put an icon or badge on
- 10 those ads as they run through Google -- a
- double-click bid manager which is the Google
- 12 network or Trade Desk or AppNexus which is now
- being bought by AT&T, there is a chance that those
- adds will be turned down when they reach
- 15 publishers. I think that chance -- and I think
- 16 Mr. Hochberg is right to be concerned about it. I
- think there is a very good chance that some
- publishers are going to say political, not
- interested, and block those ads.
- The net effect will be that people now
- 21 how have to go more directly to publishers, but
- 22 again, that gets you into the -- my concerns about

- walled gardens and people setting their own rules.
- MS. BANNAN: Can I say something?
- 3 COMMISSONER PETERSEN: Yes, go right
- 4 ahead.
- MS. BANNAN: I just wanted to say that
- of course, like, I agree it's true that with
- ⁷ traditional media people aren't always going to
- 8 see the disclaimers. But I think the difference
- 9 is that when you're watching a TV ad if you -- if
- the user -- the viewer doesn't do anything, like,
- the default is for them to see the ad. Like, they
- take the affirmative step to turn it off or change
- the channel, whereas if you need to click, the
- 14 affirmative -- it's like the reverse, like, the
- 15 affirmative step is needed to actually see the
- 16 disclaimer if you just have an indicator. So
- that's the difference I think.
- 18 COMMISSIONER PETERSEN: Okay, and that
- 19 goes to the, you know, the question, you know, is
- advertising, video advertising, for example, on
- the internet the same thing, and should we view it
- through the same lens that we do television

- 1 advertising because of the interactive ability.
- 2 And so that's one of the questions that we're
- having to puzzle through. 3
- 4 One quick question, during your opening
- 5 remarks, Ms. Bannan, you mentioned that there
- 6 were certain elements of the proposals that might
- 7 discourage innovation. Could you flesh out what
- 8 your concerns were?
- 9 MS. BANNAN: Sure. So my concern was
- 10 with -- it was just with the exception in
- 11 alternative B that allowed some advertisers to not
- 12 use an indicator or the full disclaimer. So it
- 13 was sort of --
- COMMISSIONER PETERSEN: The application 14
- 15 if the small items are impractical?
- 16 Right. MS. BANNAN:
- 17 COMMISSONER PETERSEN: Okay.
- 18 MS. BANNAN: Yeah, so that's just what I
- 19 was referring to that small part that -- and I
- 20 think that's been with the IAB yesterday and
- today, I think now people have seemed to come to 21
- 22 an agreement that there should be some way to get

- 1 to a disclaimer. So it was just to the narrow
- 2 part of alternative B that would allow some small
- 3 ads to not include any form of indicator was what
- 4 I was referring to.
- 5 VICE CHAIR WEINTRAUB: Just to clarify,
- 6 the small items and impracticable is not in
- 7 alternative B. Alternative B has a new exception.
- 8 So if you know --
- 9 MS. BANNAN: Oh, right.
- 10 VICE CHAIR WEINTRAUB: -- about the
- 11 exception in alternative -- so just because I
- 12 think we're not as in the weeds on this stuff as
- 13 we are, what we put it on federal register notice
- 14 so I just wanted to make sure the record --
- 15 COMMISSONER PETERSEN: Yeah.
- 16 VICE CHAIR WEINTRAUB: -- was clear on
- 17 what we were talking about.
- 18 COMMISSIONER PETERSEN: And finally, I
- 19 just want to just briefly mention that I certainly
- 20 understand the concern that has been expressed by
- 21 Ms. Bannan and Ms. Nolan about users wanting to
- 22 know why they're being targeted for political, you

- 1 know, for what demographic characteristics are
- 2 political campaigns and parties finding
- interesting about them, and why are they being
- 4 targeted for particular ads.
- And I think that that's, you know, I
- 6 think that raises issues that are much larger than
- ⁷ just politics, but in general about how
- 8 information is collected about us and what
- 9 implications it has for personal privacy and so
- 10 forth. As I'm thinking about it, just off the top
- of my head, the concern I have is I'm not sure
- what statutory hook that we would have to collect
- 13 that sort of information.
- Our law says ads have to contain
- information about who paid for it and whether it
- was or was not authorized by a federal candidate.
- 17 A requirement to then require these ad buyers to
- 18 also disclose the demographic information
- underlying those decisions, I don't see how we
- could do that statutorily. And I could also see a
- 21 potential even freedom of association issue that
- 22 could arise from that. I know that, for example,

- when we conduct enforcement investigations of
- 2 campaigns or parties or so forth, we can't
- 3 disclose the file at the end of that disclosing
- 4 what the strategic goals and research of that
- 5 committee were.
- For the agency to be prying in and
- demanding that, that we receive strategic
- 8 information from parties and candidates, I could
- 9 see that that could start running into issues
- 10 regarding freedom of association even though I
- certainly understand the concerns of citizens
- 12 about how their information, about information
- about their buying habits, about how they vote and
- so on and so forth are being used by political
- candidates, parties, and so forth to target them.
- 16 So I just point that out as a potential issue, but
- you look like you wanted to respond to that.
- MS. NOLAN: Well, I agree. I think this
- 19 -- and one of the things that I have found
- interesting about the entire debate about
- 21 political ad disclosures and what happened in the
- 22 2016 election is that it's serving as a sort of

- 1 concentration of all the conversations taking
- 2 place in the ad exec side of the house where you
- 3 have people doing targeting of consumers for
- 4 consumer good reasons that -- and then going and
- 5 losing the data and having it spread out hither
- 6 and you that people are starting to get very
- ⁷ concerned about.
- And so from my way of thinking, a lot of
- 9 what we're discussing is problems in how people
- ¹⁰ are approached on the internet for commercial
- 11 purposes. We're using political language because
- 12 it is a thing that is the most sensitive to us. I
- mean, whether I buy a pair of shoes or not is not
- of great concern to society at large, but whether
- or not my vote is influenced in an unscrupulous
- 16 manner certainly is.
- So we're having the same set of
- 18 conversations, we're just using different kinds of
- 19 language. And I do think that some -- there seems
- to be an interest in some sort of statutory or
- legislative solution. What that is is well above
- 22 my paygrade as the former vice president liked to

- 1 say so.
- 2 COMMISSONER PETERSEN: Thank you.
- 3 CHAIRWOMAN HUNTER: Thank you. Any
- 4 other questions? Madam Vice Chair?
- 5 VICE CHAIR WEINTRAUB: Thank you. Ι
- 6 want to go back to a question that we were trying
- 7 to explore with some of the witnesses yesterday.
- 8 I'm not sure we still have a good answer for it,
- but it's kind of key to what we're doing. There
- 10 was kind of general consensus that if it is
- 11 feasible, and however we define that, to put the
- 12 full disclaimer on the ad, then that should
- 13 happen. And then at some point --
- 14 CHAIRWOMAN HUNTER: Where was that? Was
- 15 that from yesterday that --
- 16 VICE CHAIR WEINTRAUB: Yeah, yeah, from
- 17 yesterday.
- 18 CHAIRWOMAN HUNTER: Oh, okay.
- 19 VICE CHAIR WEINTRAUB: I mean, both
- 20 proposals start from the premise that if you can
- 21 get the full disclaimer on the ad then that's the
- 22 first thing that one would do. And then it is

- 1 only at some point, and that's the key question,
- 2 what that point is. At some point it is not
- 3 feasible, and I'm using the word feasible which is
- 4 not a word in either proposal just as a proxy for
- there is some point along the way where it doesn't 5
- 6 seem to make sense. It's not practical, it's not
- 7 feasible. We can't fit it.
- 8 It's, you know, more than ten percent,
- 9 whatever metric we're using. At some point, we
- would go to an adapted disclaimer and there seemed 10
- 11 to be general consensus that it was appropriate to
- 12 do that under some circumstances. A little bit of
- 13 discrepancy on some people like Ms. Bannan said
- 14 really important to get the name of, at least on
- 15 the face of the ad, of the sponsor, and then the
- 16 rest of the information can be at a one-click
- 17 place.
- 18 Other people said just put a little
- 19 indicator on it and people will click through, but
- 20 the question of what is the trigger from going
- 21 from the full disclaimer to some lesser amount of
- 22 information on the face of the ad, and then the

- 1 availability of it at a one-step remove, that is
- 2 kind of a key question that I think we've been
- 3 trying to grapple with. What's the trigger point?
- 4 So I would be -- I would welcome any advice, and I
- realize this goes in a slightly different 5
- 6 direction from what Ms. Nolan is suggesting, but
- 7 it's -- if we proceed down the road that we
- 8 started out on on this rulemaking it's a decision
- 9 we're going to have to come to at some point. Any
- advice you could give us on what kind of metric 10
- would be appropriate to use for that decision 11
- 12 point?
- 13 MR. HOCHBERG: I'll start, and I
- 14 understand that this is probably the hardest
- 15 question to answer on it because anything we say
- 16 is fairly arbitrary for it. And that's why we've
- 17 been advocating for the one click away is because
- 18 of this fact is that whether it's 10 percent, I
- 19 heard somebody mention 40 percent which scares me
- 20 no extent at that point.
- 21 MS. NOLAN: Me, too.
- 22 MR. HOCHBERG: But it's going to be an

- 1 arbitrary number whatever gets thrown out there,
- 2 and the difference between 9 percent and 11
- 3 percent is nothing on an ad. And that's the
- 4 difficulties that we run into and that's why being
- able to fall back on having a one click away, and 5
- 6 that's why I will harp on that forever, is because
- 7 it gives us that clear bright-line of we know no
- 8 matter what ad we run, no matter what platform
- 9 it's on, no matter what indicators the preferred
- 10 method on that platform, that we will be able to
- 11 be compliant with the FEC.
- 12 And that I can turn to our legal team
- 13 and say we are good, that we feel safe in running
- 14 these ads, and that consumers will know who ran
- 15 the ad. And that, for me, is the biggest piece of
- 16 it, is just knowing beforehand that we're safe.
- 17 And I can --
- 18 VICE CHAIR WEINTRAUB: Well, fewer
- consumers will know if all of -- if all of your 19
- 20 disclaimers are one click away then fewer viewers
- 21 are going to get to that one-click point and see
- 22 That's point one, but -- than if it were on that.

- 1 the face of the ad or some version of the name
- 2 were on -- I mean, RNC is really short.
- 3 It's hard for me to imagine there are a
- 4 lot of places where you can't fit three letters.
- 5 And another point that I think is important to
- 6 note is that you seem to have a different notion
- 7 of what the one-click rule means than some of the
- 8 witnesses that we had yesterday who said when we
- 9 say one click, we mean one click and there's the
- 10 disclaimer right there, not one click, and you get
- to more, depending on who you're talking to, 11
- 12 persuasive information or propaganda from the
- 13 advertiser that you have to scroll through in
- 14 order to then find the disclaimer somewhere at the
- 15 end of whatever amount of information.
- 16 So there seems to be a little bit of a
- 17 discrepancy on even what one click means.
- 18 Bannan, did you want to weigh in on this?
- 19 Yeah. I'll just say I MS. BANNAN:
- 20 think it is really difficult for the FEC to draw
- the line with -- I mean, I think everyone's really 21
- calling for a technology neutral standard so that 22

- 1 you're not in this position again in a few years.
- 2 And I think everyone wants to avoid that, right?
- 3 VICE CHAIR WEINTRAUB: I don't know.
- 4 few years is a lifetime in technology. Who knows
- what we'll be looking at in a few years. 5
- 6 MS. BANNAN: Right. So our position is
- 7 that having the paid for by RNC with an indicator
- 8 is the best -- is just like the best option.
- 9 think that that extra information alongside the
- 10 indicator is the best compromise, and to get the
- full disclaimer you can click. We can maybe have 11
- 12 a -- argue about what one click away means, but I
- 13 think that at a minimum there needs to be some
- text on the face of the ad or in the wraparound 14
- 15 box on the social media.
- 16 CHAIRWOMAN HUNTER: Can I just respond
- 17 to something? So I agree with you that when we
- 18 started yesterday that was sort of the threshold
- 19 question is how do we figure out how to get from
- 20 the full disclaimer or an adaptive disclaimer to
- 21 an indicator and what's the standard.
- 22 completely agree that's where I started yesterday.

- 1 But I think we have a little bit of a
- different take that to me, after yesterday, 2
- 3 because we -- I didn't think anybody had any good,
- 4 you know, proposals for a trigger standard that we
- had yesterday. Somebody said if it's not 5
- impossible, I mean, it didn't -- nothing jumped 6
- 7 out at me as here's the solution that you and I
- 8 weren't able to find. And we worked on this guite
- a lot with the Office of General Counsel, I mean, 9
- 10 the proposals that we put out took a lot of time
- 11 and attention from those of us who are very
- 12 familiar with these issues. We didn't just throw
- 13 out the first thing that we thought of. And so
- 14 those trigger mechanisms didn't really work for a
- 15 lot of the commenters on both sides.
- 16 And as I say, I don't think we heard
- 17 anything yesterday that sort of solved the puzzle.
- 18 And because of that, it seemed to me that people
- 19 were moving in the direction of at least
- 20 considering having just the indicator on the face
- of the ad with, you know, the full disclaimer 21
- 22 available at the landing page. That's what I took

- out of it, and --1
- 2 VICE CHAIR WEINTRAUB: Well, some people
- were -- some people came in with that perspective 3
- 4 Hochberg. such as Mr.
- 5 CHAIRWOMAN HUNTER: Right.
- 6 VICE CHAIR WEINTRAUB: I'm not sure that
- 7 anybody yesterday said oh, I was thinking it would
- 8 be better to have the full disclaimer, but you're
- 9 right, as long as you have an indicator you could
- 10 have no --
- 11 CHAIRWOMAN HUNTER: Well, I do think
- 12 there -- I'd have to go back to my notes, but I do
- 13 think that there were a couple of panelists who
- 14 came in with you've got to have the full
- 15 disclaimer no matter what. And it seemed to me
- 16 that they were a little bit more, as the day went
- 17 on, more receptive to the notion that maybe you
- 18 could have an abbreviation of the name, or maybe
- 19 you could shorten the name. I agree with you that
- 20 not everybody said oh, just go with the disclaimer
- 21 and you'll be fine. But I do think that there was
- 22 some --

- 1 VICE CHAIR WEINTRAUB: The indicator.
- CHAIRWOMAN HUNTER: Oh, yeah, sorry,
- ³ just go with the indicator and you'll be fine. I
- 4 do think there was some movement away from the
- 5 rigidity of having the full disclaimer on the face
- of the ad. But I do think that there were a
- 7 number of panelists who moved -- who seemed to
- 8 move in that direction, and a couple who
- 9 specifically endorsed it in their comments after
- seeing two different proposals.
- But I do think your question about the
- one click you asked about what's the landing page,
- and I've thought about this a lot. And I think
- that yes, there are a few bad actors, and a couple
- of people mentioned them yesterday where if you
- link it goes to some unknown, you know, crazy
- webpage. But putting that aside, because I think
- it's a pretty small percentage of bad actors, if
- 19 you click on the RNC's link, you're going -- I
- think you go to the RNC homepage which they're not
- 21 hiding who they are.
- I mean it's very clear of what they are

- 1 __
- VICE CHAIR WEINTRAUB: I'm not worried
- 3 about the RNC.
- 4 CHAIRWOMAN HUNTER: No, okay. Or any --
- MR. HOCHBERG: Thank you.
- 6 CHAIRWOMAN HUNTER: -- of these other
- 7 political committees and it's going to tell you
- 8 right upfront who they are, which candidates
- 9 they're supporting, what their issues are, that
- sort of thing. Whereas if you link to some, you
- 11 know, box there that says paid for by the RNC 310
- 12 First Street and here's our website and here's our
- phone number, I mean, I just don't think that --
- and I do think we've heard this from some people
- 15 yesterday. That disclaimer information, in and of
- itself, doesn't really give all that much
- ¹⁷ information.
- Mom and Pop apple pie or whatever it was
- that someone said yesterday and the street address
- just isn't doing it for me.
- VICE CHAIR WEINTRAUB: I agree with you
- but that's what the statute requires. I would

- 1 like it if the statute said you had to provide
- 2 more information. I think that if Mom and Pop
- 3 apple pie PAC are appropriately filing their
- 4 reports, then somebody who is really curious can
- go and find out who their donors are and get a 5
- 6 better sense of who's behind the organization.
- 7 But that's a -- we're dealing with the
- 8 statutory framework that we have which requires
- 9 certain language on a disclaimer and this -- the
- 10 issue that was raised was is it really -- it is
- 11 one click if it, like I said, I don't think
- 12 anybody's confused about who the RNC is. That's
- not a big problem I think. And I don't think that 13
- you're trying to hide who you are, but there's two 14
- 15 separate issues. One is the malicious actors who
- 16 are actually trying to hide who they are, and the
- 17 other is just how easy is it for voters to access
- 18 the information. And if we say you get to it in
- 19 one click, do we mean you get in one click there's
- 20 the information that the statute requires, or one
- lick and now you can start hunting for the 21
- 22 information that the statute requires. Those are

- just two different -- I just want it to surface
- 2 that there are two different --
- CHAIRWOMAN HUNTER: Yeah, I hear you.
- 4 VICE CHAIR WEINTRAUB: -- ideas about
- 5 what the means.
- 6 MR. HOCHBERG: Thank you for our name ID
- ⁷ being so high and no concerns on our ads lately.
- 8 But and to that point I think it was mentioned
- ⁹ that there would be no problem with, you know,
- there's space to put paid for by the RNC on an ad,
- and some people may know what that means. I think
- there's a lot of other groups that have acronyms
- that they would love to be able to put on ad as
- 14 they're paid for that shows a trace of who they
- are. And I don't think it provides any extra step
- 16 for the consumer that would -- any extra guidance
- that actually may be more confusing than just
- 18 allowing for a one-click away because somebody's
- acronym may have no association to who they are.
- But if you click on an indicator or go
- to their website you see at least the disclaimer
- with at least their full FEC registered name. So

- 1 that's one of the points I would like to make on
- 2 that.
- 3 VICE CHAIR WEINTRAUB: Now let me ask
- you, Ms. Nolan, because you are from California. 4
- 5 So maybe you --
- 6 MS. NOLAN: I'm actually from here but
- 7 that's okay.
- 8 VICE CHAIR WEINTRAUB: Oh, okay, well,
- 9 you're working in California though, right?
- 10 MS. NOLAN: Yes, ma'am.
- 11 VICE CHAIR WEINTRAUB: I'm glad you're
- 12 from here. This is a great place to be from.
- 13 Eastern Shore. MS. NOLAN:
- 14 VICE CHAIR WEINTRAUB: The great state
- 15 of Maryland. One question that I asked yesterday,
- 16 and the person that I asked had no really
- 17 information on it is under the California system,
- 18 it's my understanding that there are, particularly
- 19 with -- maybe it's with SMS technology, or there
- 20 are certain kinds of ads where you put the ID
- number of the committee, and then people can go to 21
- 22 the FPPC, California Fair Political Practice

- 1 Commission, page for that committee ID number and
- ² find out all sorts of information including who
- 3 the donors and all that are.
- But the ID number itself is not terribly
- informative to somebody who doesn't go to the
- 6 trouble of doing that. So I just wanted to see
- yhat your reaction is to that kind of a system in
- 8 terms of what -- in terms of whether it's
- 9 effective in getting useful information to voters.
- MS. NOLAN: As vendors, our concern is
- 11 first that the ads are displayed in a way that
- 12 helps our clients. So the FPPC has promulgated a
- couple of different rules. I am not familiar with
- the exact one that you're referencing.
- VICE CHAIR WEINTRAUB: Okay.
- MS. NOLAN: I can tell you that what
- they have historically asked us to do is make sure
- 18 that the words paid for by appear on every ad. It
- is a legacy brought over from the mail -- the
- ²⁰ rules for direct mail. We have not found their
- 21 process to be terribly onerous.
- What we do have problems with is paid

- 1 for by, a long disclaimer including primary funder
- 2 disclaimers that go on at great length, and which
- 3 we joke and say the really good people doing
- 4 really good things for a really great reason paid
- for by a really great guy with lots of money. So 5
- the FPPC has, in fact, and has required us to put 6
- 7 numbers on stuff for mail.
- 8 Right now what we're doing in California
- 9 is we have to have a banner on the ad that says
- 10 who funded this ad. And the use of the word
- funded is kind of interesting because you don't 11
- 12 really ask if Amazon funded the ad that says
- 13 Amazon on it. You don't ask if Coca-Cola funded
- the ad that says Coca-Cola on it. So I think the 14
- 15 who funded this ad is a trigger to say oh, it's
- 16 political. That said, again, we're vendors and
- 17 our concern is about, you know, the efficacy of
- 18 the advertising. It's not necessarily about what
- disclosure and disclaimer is required of us. 19
- 20 We're going to obey the law. I just
- 21 wanted to circle back a little bit where you were
- 22 talking about mischievous web developers and

- 1 people. Most of those --
- VICE CHAIR WEINTRAUB: I'm sure that's
- 3 not you.
- MS. NOLAN: No, no, actually, it isn't.
- One of my board members likes to joke that we are
- 6 the only com -- the only ad tech firm in the
- ⁷ entire country that never took any money from
- 8 anybody outside the U.S. and it's true. So but to
- ⁹ the mischievous actors, voter targeting was very
- 10 much a part of the outrageous activity that took
- place in 2016, and the use of voter files was
- 12 certainly part of that.
- So I would just suggest that people who
- 14 are concerned that bad guys aren't going to put
- disclaimers on ads, we could take a step back and
- look at it from that lens, and sort of say, well,
- if you're a bad guy and you're using voter data
- then perhaps we can get you as you're coming in
- 19 the door as opposed to after the horses -- well,
- that's mixing metaphors. I'll stop there.
- VICE CHAIR WEINTRAUB: I appreciate that
- point, but I want to circle back and just confirm

- or, you know, put an exclamation point on
- 2 something that you said before which is that as
- 3 somebody who's got a lot of experience in this
- 4 field you don't find it onerous to have a
- 5 requirement that says paid for by with some
- 6 version of the name on it?
- MS. NOLAN: No, I do not and we -- that
- 8 is -- honestly that's the requirement that Pandora
- 9 makes. It's the requirement that most people who
- 10 are unfamiliar with either federal or state law
- will ask us to include in ads. We do business
- mostly on a direct basis.
- So we often have to go through standards
- 14 and practices at places like the "New York Times",
- the "Washington Post", and the "Los Angeles
- 16 Times". Our concern is that in absence of guid --
- 17 as I said earlier, in absence of guidance these
- 18 folks are making up their own rules, and they're
- trying to out-Facebook Facebook, if you will. But
- one of the minimal requirements is paid for by.
- 21 And we can generally default to paid for by and we
- 22 have also used mouse-over hover ads as well for

- 1 the lengthier disclaimers. We would hate to see
- 2 that option go away. It is one that we find
- 3 useful.
- 4 CHAIRWOMAN HUNTER: If everybody has
- 5 another couple of minutes, I'd like --
- 6 Commissioner Walther has a question.
- 7 COMMISSONER WALTHER: I just have one
- 8 question of Ms. Bannan. That was you said
- 9 something that's a lot more stronger because we're
- 10 micro-targeting, because of the micro-targeting.
- But how does that affect us because --11
- 12 MS. BANNAN: Sure.
- 13 COMMISSONER WALTHER: -- it's the
- 14 question of micro -- excuse me, the
- 15 micro-targeting, and I feel like I've been
- 16 micro-targeted a lot lately. One article that I
- 17 was interested in and I hovered in this one, you
- 18 know, electronic store and it keeps coming back to
- 19 me now for every time I open up my computer. But
- you said why would micro-targeting make a 20
- 21 difference. In other words, does it make any
- 22 difference to us whether that message was sent to

- 1 Fred or George or somebody that likes a Prius or
- 2 somebody that likes something else?
- MS. BANNAN: So I think -- so the reason 3
- 4 I emphasize that is that the rationale for having
- these disclaimers, in my mind, is a lot stronger 5
- because of the micro-targeting, to know who paid 6
- 7 for it, and because you know if you're seeing an
- 8 ad online, it was targeted at you for some
- demographic -- some sort of information about you. 9
- 10 And to know who paid for it is even more important
- 11 than if you just turned on the TV and everyone in
- 12 your area is getting -- being served the same ad.
- 13 So just the rationale for having the disclaimer, I
- think, is stronger than it even is for traditional 14
- 15 media.
- 16 COMMISSONER WALTHER: Right, but that
- 17 doesn't affect our decision as to whether or not
- 18 to have it because we have to have it.
- 19 MS. BANNAN: Right.
- 20 COMMISSIONER WALTHER: So what
- 21 difference that makes --
- MS. BANNAN: Yeah, one other thing is 22

- 1 just that like when we -- when there is an
- indicator and a landing page, I mean, this may 2
- 3 fall outside of your statutory hook for this, but
- 4 that that same mechanism is also the place where
- 5 you get the full disclaimer and you also get that
- demographic information. And that's, I mean, 6
- 7 that's similar to the ad choices system.
- 8 Thank you. COMMISSIONER WALTHER:
- 9 CHAIRWOMAN HUNTER: Thank you very much.
- 10 Thank you very much to all three of you. I think
- we, once again, could keep talking for another 11
- 12 while but this was incredibly helpful. Thank you
- 13 so much. And we'll start the next panel at 11:05,
- just five minutes late. Thank you very much. 14
- 15 (Recess)
- 16 CHAIRWOMAN HUNTER: All righty, good
- 17 afternoon. Thank you for being here for our fifth
- 18 and final panel.
- 19 VICE CHAIR WEINTRAUB: It's still
- 20 It just feels like it's afternoon. morning.
- 21 CHAIRWOMAN HUNTER: Did I say -- it does
- 22 feel like afternoon. You're right, sorry, good

- 1 morning. On this panel we have Theodore Peterson,
- ² digital director of the National Republican
- 3 Congressional Committee. We have Thomas Reiker,
- 4 deputy digital director National Republican Senate
- 5 Committee. We have Carmen Scurato, vice president
- 6 and general counsel National Hispanic Media
- 7 Coalition on behalf also of Asian-Americans
- 8 Advancing Justice and Color of Change. Thank you
- ⁹ very much.
- 10 As you may have heard, we're -- each
- witness is permitted to give a five-minute opening
- 12 statement. The yellow light will come on when you
- have one minute left, and then the red light will
- come on when it's time to wrap up your comments.
- We'll go alphabetically so we'll start off with
- 16 Mr. Peterson.
- MR. PETERSON: Good morning.
- 18 CHAIRWOMAN HUNTER: Good morning.
- MR. PETERSON: And thank you for the
- opportunity to participate in this hearing. Each
- of us serves in the digital departments of our
- 22 respective national party committees and devotes

- 1 substantial time and resources to digital
- 2 communications. And we're happy to offer this
- 3 statement jointly today.
- 4 The issue raised in the rulemaking are
- 5 issues that we have seen firsthand. Our two
- 6 committees' lawyers have submitted written
- 7 comments and told you what they think the law
- 8 requires and allows. We are here today to address
- 9 some of the more practical considerations before
- you, and we want to emphasize how important it is
- that you pay as much attention to the practical
- issues as you do to the legal issues.
- For practical reasons both of our
- 14 committees believe strongly that the overriding
- 15 consideration for any internet disclaimer rule
- needs to be flexibility. Flexibility encourages
- 17 compliance, and flexibility ensures that we can
- 18 continue speaking as we see fit.
- MR. REIKER: To this end, we want to
- 20 emphasize three points. First, the proposals in
- the rulemaking are efforts to apply old law to new
- technology. As you know, technology seems to

- 1 evolve at the speed of light, and that is
- ² certainly true in the digital communication space.
- 3 The disclaimer rules in the statute are from the
- 4 early 2000s, and they were written with TV and
- 5 radio ads in mind.
- The internet rule from 2006 was written
- ⁷ primarily with graphic website advertisements in
- 8 mind. The proposals currently under consideration
- 9 are responses to social media and applications
- typically used on handheld devices and tablets.
- 11 But Facebook is not the last digital platform you
- will see, and iPhones are not the last devices
- that will be connected to the internet. Any new
- disclaimer rule you adopt now will become obsolete
- sooner or later, and the only way to avoid having
- to repeat this exercise in a few years is to be
- 17 flexible now.
- 18 Second, the FEC should not adopt a new
- 19 rule if there is uncertainty about whether these
- 20 proposals offer improvements over the existing
- rule. The existing rule has been and can continue
- to be applied flexibly. Our committees have never

- been under the impression that new media digital
- ² advertising is exempt from the disclaimer
- 3 requirements, and we don't do ads without
- 4 disclaimers. If we can't put the disclaimer on
- 5 the face of the ad, we use the click-through
- 6 approach. We're not aware of committees out there
- ⁷ that have a different view. Among regularly
- 8 reporting committees, we don't think there's a
- ⁹ disclaimer problem.
- Third, there are some proposed
- 11 requirements in this rulemaking that would render
- 12 certain advertising formats obsolete. If the
- practical effect of a disclaimer requirement is to
- 14 kill off a type of messaging, it's bad policy.
- 15 It's one thing if Congress mandates this, but
- another thing altogether for the Commission to
- 17 choose it where other options exist.
- One example is the proposal to stand the
- 19 stand by your ad requirements to online videos.
- This requirement is not compatible with the
- 21 six-second online bumper ad which has proven to be
- 22 an effective way to capture people's attention and

- drive efficiency. If we have to devote four 1
- 2 seconds to the disclaimer message, we simply won't
- 3 run six-second ads. This is just one example, and
- 4 we raise it with the hope that the Commission will
- pay special attention to how these rules will 5
- 6 apply in the real world outside the book of
- 7 regulations. Thank you.
- 8 CHAIRWOMAN HUNTER: Thank you. Ms.
- 9 Scurato?
- 10 MS. SCURATO: Thank you. Today online
- 11 communications provide valuable opportunities to
- 12 engage in the electoral process and allow
- 13 disenfranchised voices to be heard in innovative
- 14 and powerful ways. Technology has evolved
- 15 exponentially since 2006, and online platforms now
- 16 have sophisticated methods of tracking users.
- 17 Advertisers are provided information to
- 18 target specific audiences through detailed
- 19 profiles of their preferences and habits, and can
- 20 tailor as to exploit weaknesses and biases.
- used for political advertising, these technologies 21
- 22 pose a threat to our democracy. Because of these

- 1 tactics, voters are susceptible to deceptive
- 2 campaign practices that attempt to spread
- 3 confusion, discourage voters, and disseminate
- 4 false information.
- 5 Effective disclosures can alleviate
- 6 these harms. The 2016 election exposed social
- 7 media as the wild west of online communications
- 8 where some advertisers targeted online
- 9 communications to inflame racial hatred and divide
- the voting public. That is why the Commission's
- proceeding to eliminate the loopholes left by the
- 12 2006-era political advertising rules could not be
- more critical and more urgent for communities of
- 14 color.
- Without disclosure requirements that
- bring transparency to all online political
- communications, campaigns will continue to exploit
- communities of color through voter suppression
- 19 tactics. People of color are particularly harmed
- by the lack of comprehensive and effective online
- disclosures because they are more likely to depend
- on smartphones to access information about

- elections and political campaigns.
- 2 A peer research study found that
- 3 Hispanics and African-Americans are 155 percent
- 4 and 67 percent respectively more likely to depend
- 5 entirely on a smartphone to access the internet
- 6 than white individuals. Southeast-Asian and
- 7 Pacific-Islander Americans have some of the
- 8 highest rates of poverty among all racial and
- 9 ethnic groups, and even lower levels of broadband
- 10 adoption. But Asian-Americans who are connected
- 11 led the U.S. population in the use of the
- internet, mobile digital devices, and social
- media.
- 91 percent of English-speaking
- 15 Asian-Americans own a smartphone compared to 66
- 16 percent of white individuals. But the
- 17 Commission's current rules do not require that
- every political ad these individuals see on their
- 19 smartphones have a disclosure. Inadequate
- disclosures fuel misinformation campaigns and
- 21 contribute to voter suppression tactics targeted
- towards people of color. That is why it is

- 1 critical that the Commission move forward to
- 2 provide clear rules for online political ad
- 3 disclosures or risk further disenfranchising
- 4 already marginalized communities.
- One place to start is a definition of
- 6 public communication. As the Commission
- ⁷ suggested, the definition should be revised. We
- 8 agree. But the rules will be ineffective if they
- ⁹ are not written to capture the dynamic online
- 10 space. That is why we propose additional language
- so that the final rule reads "communications"
- 12 placed or promoted for a fee on another person's
- website or internet-enabled device, application,
- or services." The promoted for a fee language
- would capture influencers who are paid to share
- 16 content created by others where no payments are
- made to the platforms.
- Or services language would apply to the
- entire online ecosystem. For example, Netflix or
- an online video game might be better understood as
- online services than a website or application. As
- for the alternatives, we generally support

- 1 alternative A and support the creation of an
- 2 adapted disclosure exception, but the Commission
- 3 must make clear that the political advertisers can
- 4 only use this adapted disclosure when complete
- 5 disclosure on the face of the ad is simply not
- 6 possible.
- 7 An adapted disclosure will only be
- 8 effective if it is a uniform indicator with a
- 9 message that clearly signals that it can be used
- to access a full disclosure. The full disclosure
- should not be accessible in no more than one step,
- 12 and it should include -- it should not include any
- other information than the disclosure itself.
- For the indicator we suggest paid
- political ad, but we encourage the Commission to
- 16 select or support an indicator that meets the same
- standard of effectiveness as the ad itself. An
- 18 indicator would not be effective if it were just a
- website URL. Additionally, the Commission should
- 20 extend the clear and conspicuous requirements to
- online disclosures. Rules for printed medium
- require a reasonable degree of contrast and

- 1 sufficient size to be readable.
- The Commission should also clarify that
- for a disclosure to be clear and conspicuous, it
- 4 must be in the same language as the ad. As stated
- ⁵ earlier, people of color are clear targets of
- 6 deceptive practices that attempt to spread
- 7 confusion and discourage voters. This proceeding
- 8 is about having an informed electorate in the
- ⁹ digital age.
- 10 It is about ensuring the predatory
- online ads are not weaponized to sow division and
- 12 hate in our society further disenfranchising
- 13 already marginalized communities. It is about
- 14 securing the integrity of our electoral process.
- 15 It is about protecting our democracy. Thank you
- 16 for the opportunity to be here today and I look
- forward to your questions.
- 18 CHAIRWOMAN HUNTER: Thank you very much,
- 19 appreciate it. Any questions? I'm going to start
- with Commissioner Walther or Commissioner
- 21 Petersen? Commissioner Petersen?
- 22 COMMISSIONER PETERSEN: Thank you, Madam

- 1 Chair. The question that I've asked of other
- 2 panels up to this point is what can we expect an
- online viewer of ads to be savvy about in terms of
- 4 when they're interacting with online ads? I think
- 5 that across the board and the Vice Chair brought
- 6 this up in the last panel, we agree that there is,
- 7 at some point -- at a minimum there is some point
- 8 where there are online ad format s that just can't
- 9 accommodate the traditional disclaimers that we
- see on radio, television, mail, newspaper ads.
- And when we reach that point, and we've struggled
- to find a trigger where we'd go from the full to
- the -- to more of a truncated and adapted
- disclaimer, or an indicator, but I think there's
- general agreement that at some point that there
- 16 are some ads that ju -- ad formats that are
- valuable to committees, to candidates, to
- 18 individuals to be able to reach audiences at low
- cost that we don't want to discourage that would
- ²⁰ require an indicator.
- 21 And so what can we expect of the average
- 22 -- how familiar, from your experience, are users

- with interacting with ads, understanding that
- there may be click-through capabilities that there
- 3 are icons that can inform them about additional
- 4 information, because if it's the case that viewers
- 5 are relatively knowledgeable that they can get the
- 6 information that they -- that is required in the
- ⁷ statute through a simple, you know, either a
- 8 hover, rollover, click-through, click on an icon,
- ⁹ then that would allow kind of the best of both
- worlds where the actual content of the speech is
- 11 not impeded by a -- or overwhelmed by the
- disclaimer and that the disclaimer doesn't get
- 13 cluttered up by the speech, and that each element
- that is necessary for an effective communication
- is there.
- And so I'll just start with Mr. Peterson
- and just ask each of you if you could respond to
- help educate us on this particular concern.
- MR PETERSON: Absolutely, thank you for
- the question. I think it's a common understanding
- that regardless if it's a political ad or ad for
- 22 merchandise or what it might be that a click of

- 1 that ad will lead to more information. A click
- 2 will lead to a website which will lead to more
- 3 information.
- 4 We've heard a lot about the indicator
- from previous panels. I think my biggest issue, 5
- 6 and something to consider about this indicator, is
- 7 that can it be platform-agnostic? Can it be
- 8 screen-agnostic? I mean, we're talking about
- 9 we've heard a lot about Facebook and Google and
- 10 Twitter, but not a whole about Snapchat or Hulu or
- Vivo or Amazon or Pandora or Spotify or Apple TV 11
- 12 or Xbox or -- and I could go on and on, right? I
- 13 mean, there are so many different formats and
- platforms and ways that people are connecting to 14
- 15 the internet and getting these ads. Can that
- indicator be agnostic to all of these different 16
- 17 types of formats?
- 18 COMMISSIONER PETERSEN: Okay. Mr.
- 19 Reiker?
- 20 MR. REIKER: I think your question
- 21 implicates the need for flexibility in the
- 22 approach to this problem, because the real answer

- 1 is it completely -- our ability to serve a full
- 2 disclaimer versus an adapted disclaimer versus,
- 3 you know, whatever indicator you all might be
- 4 considering is completely dependent upon the
- platform itself, and not only the platform, but 5
- 6 the ad type. And so I think there's almost a
- 7 limitless number.
- 8 The only limit to the different types of
- 9 ads that can be served on the internet is the
- 10 limit to Silicon Valley's innovation, right? So I
- 11 don't feel that I can predict all the different
- 12 units that are going to be available in the next
- 13 five to ten years. And I certainly don't think
- 14 that that's a thing that could be codified into
- 15 regulation. So there needs to be flexibility to
- 16 speak to the fact that there are constantly new
- 17 ways that people are interacting with the
- 18 internet.
- 19 However, I will also say that I know for
- 20 both of our committees we disclaim on any
- 21 advertisement that we run on the internet,
- 22 everything goes through legal approval. We do our

- 1 absolute best to incorporate a full disclaimer
- where we can, and if it needs to be adapted, we do
- our best to make sure that it is very clear that
- we're the ones that are speaking. So it's not
- 5 really an issue in our sphere. We disclaim on
- 6 every ad that we run, and if we can't get to a
- 7 place with both our legal counsel and the ad
- 8 network where we are able to serve a meaningful
- 9 disclaimer then we won't run that ad. So I just
- 10 -- I have struggled to foresee a situation in
- which someone receiving one of our ads wouldn't
- 12 know that we're the speaker because we go out of
- our way to disclaim.
- 14 COMMISSONER PETERSEN: All right, Ms.
- 15 Scurato.
- MS. SCURATO: Thank you. So I do agree
- that we need flexibility, but I think that's, for
- me, that's when we talk about the platform itself
- and the new types of digital media that will be
- ²⁰ available in the future. We just can't
- 21 potentially see what that would be. So that's why
- we really think that that or services language is

- 1 necessary to capture that. For example, a service
- 2 could be a video game or what you were talking
- 3 about Xbox, or Hulu, or Netflix, other ways, other
- 4 means that people are receiving these ads. And
- 5 that's why it's important to include that
- 6 language.
- And I also think that you mentioned the
- 8 click over or the hover over feature. And I
- 9 really want to emphasize that we have to think of
- 10 solutions that are also available on mobile
- devices especially when we're talking about people
- of color who over index on mobile, because that is
- 13 not -- you don't have the rollover hover feature
- on a smartphone. And I think that would then
- preclude that disclosure from ever popping up if
- 16 you're looking at it. And I think that's an
- important thing that we need to consider.
- One of the things that we also did in
- our comments is that we actually proposed some
- language that may capture these new technologies.
- 21 So we think that it should be a digital public
- communication with text or graphic, and this is

- when we're talking about the adapted disclosure,
- 2 but without any video or audio components that due
- 3 to the character or space intrinsic to the
- 4 technological medium cannot include the required
- 5 disclaimer. So we think that, again, captures
- 6 that forward-looking -- and is a forward-looking
- ⁷ approach that is needed to understand that this is
- 8 important across all platforms.
- 9 COMMISSONER PETERSEN: Okay. You
- brought up in the discussion on public
- communications that you would like the definition
- 12 to include advertisements that are placed or
- promoted for a fee. I don't know when it
- happened, but at some point in the last few years
- 15 I've gone from being, I thought, a relatively with
- it and in the mainstream to being kind of over the
- hill as my kids constantly remind me.
- So I'm aware of promoted tweets and
- 19 promoted posts and so forth. I see them, you
- 20 know, in a Twitter timeline or on a Facebook feed.
- 21 But I'm not at all knowledgeable about how that
- 22 process takes place. You mentioned -- I would

- 1 have just assumed that there was a payment that
- would have been made to Twitter, made to Facebook,
- 3 and I understand that it can be as inexpensive as
- 4 a dollar. You could do it for \$20 or however
- 5 much.
- 6 Walk me through a little bit more about
- 7 how the promotional process takes place so that I
- 8 can better understand how that would even work in
- 9 terms of the disclaimer requirement?
- MS. SCURATO: Sure. So with this
- 11 promoted for a fee language what we were trying to
- 12 capture is when individuals are being paid to
- promote content. So you're talking about
- influencers, you're talking about other agents.
- 15 And so what we thought this was important is that
- if you don't have this language and someone is
- being, again, paid to promote content, you're just
- having a surrogate, right?
- 19 COMMISSIONER PETERSEN: And how do you
- arrange -- how does one, you know, recruit an army
- of influencers and make a payment for them to
- 22 promote a particular post, a particular news

- 1 article or what have you?
- MS. SCURATO: I will be honest I am not
- 3 familiar with that process.
- 4 COMMISSIONER PETERSEN: Okay.
- 5 MS. SCURATO: But --
- 6 COMMISSIONER PETERSEN: Not to put you
- on the spot. It's just something --
- MS. SCURATO: No, no, no, but --
- 9 COMMISSIONER PETERSEN: -- that's come
- up a few times that I hadn't really thought about
- and that I'm just trying to gain a little more
- understanding on.
- MS. SCURATO: But I think it's important
- to look at the Federal Trade Commission's guidance
- on this, because they require that bloggers,
- 16 reviewers, and influencers who will get
- compensated to promote a specific product actually
- disclose that they were paid to do that. And
- that's very important because people do rely on
- these individuals and they do trust them. And it
- is very -- it needs to be clear when they are
- 22 being paid to show that product or else it could

- just be, for example, I could say I really like
- this Coach bag, right, but if I'm being paid by
- 3 Coach to say that, that is a very different
- 4 understanding especially when you're viewing it as
- 5 a consumer.
- 6 COMMISSIONER PETERSEN: Okay. And
- ⁷ finally, I'll start with you, Ms. Scurato, you
- 8 mentioned in your opening statement that you would
- 9 want any indicator to be uniform across platforms.
- 10 And I guess one of the questions would be, because
- 11 I think some concerns have been raised by other
- panels about that we should put the requirement
- 13 for an indicator or signifier or a logo or an icon
- of some sort, but not be overly prescriptive about
- what that looks like, what it says to allow
- innovations, and allow some flexibility for that
- 17 process to develop. But I just wanted to give you
- a chance to explain a little further why you think
- that should be uniform rather than allow there to
- be a few different modes by which an indicator
- 21 could be provided depending on the platform.
- MS. SCURATO: So in our comments we

- 1 actually said we support paid political ad as the
- indicator. But there's been, I know, throughout
- 3 this hearing there's been variations of that. But
- 4 we think paid is a very important part of that.
- 5 And I think the reason that we want something that
- 6 is clear, straightforward, and consistent is that
- ⁷ that helps inform the electorate, right? If we
- 8 have variations on the same thing, and you were
- ⁹ talking earlier about the need of an individual to
- understand can they click on this and what
- information they will get.
- 12 And I think having something, again,
- that is consistent across platforms, whatever that
- indicator may be, is very important to that
- process.
- 16 COMMISSIONER PETERSEN: Okay. Do either
- of you have anything to add either on the issue of
- 18 educating us on promoted posts or promotes tweets,
- or on the issue of indicators and the uniformity,
- or the need for some flexibility in that realm?
- MR. REIKER: I mean, I would just
- 22 reiterate that on the actual advertisement itself

- we disclaim on any advertisement that we run on
- the internet. In some potentially foreseeable
- instance in which that wasn't possible on that ad,
- 4 maybe we'd rely on click-through which I think is
- 5 also a decent disclaimer and speaks to the mobile
- 6 experience as well. But we disclaim on every ad
- ⁷ so this would be additional -- an additional
- 8 disclaimer for us.
- 9 And I would also -- I also would just
- note that it's one thing to talk about language
- that's uniform across all platforms. But to talk
- 12 about an actual in-prompt or some other form of
- 13 like marking that is uniform across all platforms
- is just not technologically feasible so.
- MR. PETERSON: I'll start with
- 16 commenting about the influencer disclaimer. It's
- not something that we've -- you know, that I'm
- 18 familiar with, but I would say that any time there
- is a new ad format, any time we have a new way of
- trying to communicate to voters, there is a very
- 21 rigorous process at both of our committees where
- we go through our legal department and they're

- 1 making sure that we are complying with the FEC
- ² rules.
- And that would be the case for this
- 4 influencer situation, too. Again, I'm not sure
- 5 how that transaction works, but we would be going
- 6 through a rigorous process to make sure that we're
- ⁷ following the rules.
- 8 COMMISSIONER PETERSEN: Okay.
- 9 MR. PETERSON: Secondly, on the
- 10 indicator, Ms. Scurato mentioned the mobile
- device, and I think this indicator is certainly
- 12 some -- like I think the way you're thinking about
- it is it's a hover over, right, or something you
- 14 click on, but again, on a mobile device, that's
- not the same user experience as on a computer.
- And we have people on smart TVs or Roku or Apple
- 17 TV who are trying -- who are seeing these ads and,
- 18 again, those are not situations where you can
- 19 necessarily hover over. I'm not sure if you're
- 20 familiar with the ways to access those types of
- 21 smart TV consoles or Apple TV, you know, it's like
- 22 a clicker. So you're not able to hover over that.

- So I guess the point I'd make is it
- 2 needs to be flexible for all these different types
- of ways that people are accessing the internet.
- 4 COMMISSIONER PETERSEN: Okay. Thanks.
- 5 That's all I have for right now.
- 6 MS. SCURATO: Can I address just one
- 7 thing real quick? You said it's not
- 8 technologically feasible to have something, and I
- ⁹ think that is something that the platforms are
- more equipped to really under -- you know, to
- 11 really speak to at this point, because the way
- that I understand it, especially when it comes to
- these platforms, and again, the language that we
- 14 proposed about the disclaimer being intrinsic to
- the technological platform would not compel these
- 16 companies to require that, but it would
- incentivize them to create some technological
- 18 mechanisms in order to accommodate political ads.
- 19 CHAIRWOMAN HUNTER: Commissioner
- Walther, do you have any questions or --
- 21 COMMISSIONER WALTHER: Not at the
- moment.

- 1 CHAIRWOMAN HUNTER: Okay.
- 2 COMMISSIONER WALTHER: I got the
- 3 impression though that the gentleman from the
- 4 party before indicated that there was
- 5 click-throughs that you've used.
- 6 CHAIRWOMAN HUNTER: I think --
- 7 COMMISSIONER WALTHER: Am I missing
- 8 that?
- 9 CHAIRWOMAN HUNTER: Some of the -- the
- gentleman who was here from the RNC mentioned that
- 11 he -- if he didn't put the full disclaimer he
- sometimes had the link to click through to the RNC
- webpage; is that what you mean, Commissioner
- 14 Walther?
- 15 COMMISSIONER WALTHER: Right. But then
- 16 from the conversation today I didn't get the
- impression that you were using them.
- MR. PETERSON: Oh, again, we're -- any
- time we're using -- the point that I was trying to
- make about the Apple TV not being able to hover
- over, or the point I'm trying to make is that we
- just need to be flexible in how this is

- implemented because there's so many different
- 2 types of ways people are accessing the internet.
- 3 If it becomes something that is limiting our
- 4 ability to use the other types of advertising
- 5 platforms, then in my mind, you know, it's
- 6 limiting our ability to get our message out.
- 7 COMMISSIONER WALTHER: What are some of
- 8 those be now that you're referring to?
- 9 MR. PETERSON: Well, so OTT, over the
- top advertising is a new type of digital
- 11 advertising where there's ad inventory available
- through an Apple TV app, an Xbox app, a Roku app,
- 13 right? And this is -- these are ads that are --
- 14 could be playing on a TV. They could be playing
- on a smaller screen. But these are the types of
- technological advances that, in my mind, requires
- the disclaimer rule to be flexible for us to try
- to comply as best as possible with the rules.
- 19 COMMISSIONER WALTHER: So how would it
- work? So that anybody that clicks on -- so you
- have a handheld and along comes a message. So
- you're saying to click through with your computer

- 1 you can do that and automatically get to the, you
- 2 know, another page is that the idea? And it would
- 3 be just one page that says -- or first of all,
- 4 let's clarify. Do you do that at all? Because I
- 5 got the impression that everything you did was --
- 6 MR. REIKER: Almost every form of online
- ⁷ advertising is clickable through to some sort of
- 8 landing page. That's the nature of online
- ⁹ advertising. It is to incentivize an interaction
- 10 with the viewer. But we disclaim on the
- 11 front-facing ad on any advertising that we run,
- 12 and on platforms where that needs to be truncated
- in any way at all, we work with both the platform
- 14 and our legal counsel to make sure that it's still
- abundantly clear that we are the ones who are
- 16 speaking.
- 17 COMMISSIONER WALTHER: All right, so you
- 18 modify the language but you don't have a
- 19 click-through?
- MR. REIKER: It would be both. It would
- 21 have -- anything we do has a disclaimer, and most
- things we do are likely clickable through to a

- website that also has our full disclaimer and our
- name on it. It's a belt and suspenders approach.
- 3 COMMISSIONER WALTHER: So that would be
- 4 an add-on, but do you have anywhere you just have
- 5 an ad, and you have a little message or an icon or
- 6 something you click, and then you get the
- ⁷ information about who paid for it?
- MR. REIKER: Typically for us it would
- 9 click through to a landing page, but so to a
- standalone webpage that has our disclaimer on it,
- in addition to whatever other information. But
- the actual front-facing ad would have our
- disclaimer, and then I believe what you're talking
- about is clicking, like, clicking some sort of
- icon or in-prompter and then having a pop-up that
- says this ad was paid for by whoever.
- Facebook and Google are both currently
- working through at a technological level what they
- want that to look like, but that's a thing that
- the networks are already tackling right now.
- 21 COMMISSIONER WALTHER: Okay. So if I
- understand it then, in every case you've got, and

- when you see the message, you also have the full
- 2 text of the required language or a modification of
- it, but you don't provide that somewhere else?
- 4 MR. REIKER: We do both. If you -- it's
- on the ad and then also if you clicked the ad then
- 6 it would be on that page, but we -- I cannot think
- of a time in my time at the committee that we have
- 8 ever run any online advertising that did not, on
- 9 its front-facing creative have a disclaimer
- 10 letting people know that we're the ones who are --
- 11 COMMISSIONER WALTHER: Well, we had a
- 12 discussion with a gentleman --
- 13 CHAIRWOMAN HUNTER: But wait, Steve, I'm
- sorry to interject. I think when he says
- disclaimer he doesn't mean the full disclaimer.
- 16 So I just want to -- that's what I think there's a
- 17 bit of a dis --
- 18 COMMISSIONER WALTHER: That's okay. I'm
- 19 good, thanks.
- CHAIRWOMAN HUNTER: No, no, no, go
- ²¹ ahead.
- 22 COMMISSIONER WALTHER: No, I think I

- 1 have enough information.
- 2 CHAIRWOMAN HUNTER: Steve, I'm sorry. I
- 3 was just trying to --
- 4 COMMISSIONER WALTHER: I'm good.
- 5 CHAIRWOMAN HUNTER: Okay. I was trying
- 6 to clarify when Mr., sorry, Reiker was saying that
- ye disclaim on every ad, I just want to make sure
- 8 that you're not saying you put the full disclaimer
- 9 on every ad. I think what you're saying is do you
- to the extent you can, but if you can't fit the
- full disclaimer, you might have a shortened
- version of it, and but I think you said you always
- link to your homepage?
- MR. REIKER: That's correct, and as far
- as the linking, I was just saying that's the
- nature of online ads. Like, the networks
- incentivize you to have an ad pull through to a
- 18 page because it's an interactive experience. So
- 19 that's -- yes, that is a thing we do to disclaim,
- but it's also just a thing we do because it's an
- online advertising best practice if we're going to
- serve an ad, it should be clickable and drive to a

- website where you can take further action to
- ² engage in the political process.
- 3 CHAIRWOMAN HUNTER: Do you have some
- 4 instances where you have just your website, you
- 5 click on the website and get to -- and obviously,
- 6 your website would probably have NRSC in it. But
- ⁷ do you ever have that link where you can get to
- 9 your homepage?
- 9 MR. REIKER: I cannot think of an
- 10 example of the top of mind where we don't have
- 11 additional disclaimer language.
- 12 CHAIRWOMAN HUNTER: Okay.
- MR. REIKER: Like, I can't think of an
- example where we just have our website, so.
- 15 CHAIRWOMAN HUNTER: Okay. Madam Vice
- 16 Chair?
- VICE CHAIR WEINTRAUB: Thank you, Madam
- 18 Chair. So in the ads that you are currently
- running, when someone views them on mobile
- devices, do you have ads where you can see the
- 21 full disclaimer on the mobile device?
- MR. REIKER: Yes, we do.

- 1 VICE CHAIR WEINTRAUB: Okay. So that's
- 2 good. So that plainly means that it is possible
- 3 to do that because you're doing it.
- 4 MR. REIKER: With respect, it's so
- 5 specific to the actual advertising experience
- 6 itself, so not every mobile ad is the same. So
- ⁷ just because there are some mobile ads that are
- 8 sized large enough that you could legibly and
- ⁹ without interfering with the ad experience serve a
- 10 full disclaimer does not mean that something
- that's 120 pixels by 120 pixels and is a banner ad
- 12 at the top is the same viewing experience.
- 13 That being said, we still work with the
- 14 networks and our legal counsel on those ads to
- make sure that there is still a disclaimer, and
- again, it would almost always -- I cannot think of
- an instance in which it wouldn't also click
- through to a website with our full disclaimer.
- VICE CHAIR WEINTRAUB: Okay. So just
- want to make sure I've got this right. So on the
- 21 ads that you're currently running, when people
- look at them on their mobile phones, some of them

- they get a full disclaimer when they're looking at
- it. Some of them you -- there's some information
- 3 and you click through to the full disclaimer on a
- 4 landing page. Is that an accurate depiction?
- MR. REIKER: Yes, I believe so.
- VICE CHAIR WEINTRAUB: Good. I want to
- 7 make sure I got my facts straight. And I should
- 8 have said at the beginning, thank you again, all
- 9 of you, for coming. We really appreciate your
- technical expertise. And, Ms. Scurato, I
- 11 particularly appreciate your being here because
- 12 you are providing a perspective that none of the
- other witnesses are providing, and one that I
- think is really important for us to be cognizant
- of how what we're doing affects voters at large,
- but also voters in different populations.
- And your written comment was really very
- 18 helpful to me in trying to sort through some of
- 19 those issues. How important -- now you've
- indicated a preference for alternative A, and
- you've said that you think the full disclaimer
- should be there unless it's really impossible to

- 1 have it on the face of the ad. How important do
- you think it is, particularly for the people who
- 3 are going to be viewing the ad on a mobile device,
- 4 and let me just say that I do almost everything on
- 5 my mobile device.
- I have laptops but I don't know, I just
- ⁷ always end up looking at things on my phone. How
- 8 important do you think it is to have the full
- 9 disclaimer with all the legal requirements versus
- having paid for by with the name of the sponsor
- and then a click-through or some other way of
- 12 getting to the full legal language?
- MS. SCURATO: So I think that depends,
- 14 again, on the medium even on the cellphone, right?
- 15 Because there are different platforms, different
- apps, and you view them very differently. Some
- people even have bigger iPhones or bigger
- smartphones and smaller ones, right?
- VICE CHAIR WEINTRAUB: Yep. Go for one
- of the smaller ones.
- MS. SCURATO: So I think again it really
- just depends on that, and I think we would lean on

- 1 having the full disclosure whenever possible
- unless, again, it's just that medium does not
- 3 provide enough space or enough characters for that
- 4 disclosure.
- 5 So that's why we really think that's the
- 6 most important thing to have the informed
- ⁷ electorate, and especially when you're talking
- 8 about, and I know this was brought up, I believe
- 9 it was yesterday, about having ads travel across
- the internet ecosystem. And when you have ads
- travel across the internet, having the disclosure
- on its face is very important versus that
- 13 click-through feature or that adapted disclosure.
- 14 VICE CHAIR WEINTRAUB: And when you talk
- about the promoted, capturing the ads where the
- payment is for promoting it, I mean right now when
- 17 I look at ads, I will sometimes see in my Twitter
- 18 feed, for example, the word promoted is up there
- in the corner of the ad. Are you thinking about
- something like that or are you thinking about
- 21 promoted by X person, or paid promoted by -- what
- 22 -- can you spell out exactly how you envision this

- 1 would look?
- MS. SCURATO: So this would be, again,
- ³ for payments that are not made directly to the
- 4 platforms. It's payments that are made to
- 5 individuals to promote that particular content.
- 6 So I believe the disclosure would have to say paid
- ⁷ for by very similar to what you would have on any
- 8 other political ad online.
- 9 VICE CHAIR WEINTRAUB: I think I must be
- 10 getting tired. I think I'm running out of
- questions, although, well, let me ask this
- 12 question.
- 13 CHAIRWOMAN HUNTER: I was going to say
- that's hard to believe.
- VICE CHAIR WEINTRAUB: I know it is
- hard, okay, one more. I'll ask the same question
- that I ask everybody, because I do think this is
- 18 really one of the key questions that we're going
- 19 to have to come up with some answer for. And
- because many of our witnesses, I don't want to
- 21 categorize, I think most, but certainly many of
- our witnesses have expressed a preference like Ms.

- 1 Scurato for having the full disclaimer
- ² information. But most of them have also
- 3 acknowledged that there would be some
- 4 circumstances in which that might not be possible,
- 5 and at that point, we would have to have some kind
- of an adapted disclaimer in order to get the
- ⁷ information to the voters.
- 8 So one of the key questions that we have
- 9 been trying to grapple with over the last couple
- of days is what's the trigger point? At what
- point do we say okay, that's, you know, I'm -- if
- 12 I'm looking at the ad on my screen and the entire
- screen is now filled up with disclaimer, is that
- 14 too much? Is that the point where you have to
- say, well, an adapted disclaimer would have worked
- better in that circumstance, but at what point do
- we move to the adapted disclaimer and move off of
- 18 the full disclaimer? What do you think the
- optimal rule for that would be?
- MS. SCURATO: Again, I think it depends
- on the platform. And that's why we wanted to
- include that language that it has to be intrinsic

- 1 to the technological medium that is being used.
- 2 But I do want to emphasis that I believe a
- 3 percentage trigger is not the right solution only
- 4 because I think it would lead to some absurd
- 5 results when we talk about a candidate's name, for
- 6 example.
- 7 Like if I use my full legal name Carmen
- 8 Elisa DeStefano Scurato, maybe that allows me to
- 9 have --
- VICE CHAIR WEINTRAUB: That's a great
- 11 name.
- MS. SCURATO: -- right, an adapted
- disclosure. But John Doe, as in your examples, he
- would not, right? And so I think we have to
- 15 consider that. And also just even changes in
- language.
- I think the example that we use in our
- 18 comments if you said paid by Color of Change that
- may not require an adapted disclosure, but if we
- said paid for by Color of Change, depending on the
- 21 medium that may trigger that. So I think we just
- really have to consider where are these ads being

- 1 placed and then go backwards from there. And that
- allows, I think, for that flexibility and when
- we're talking about the advances in technology
- 4 that we'll see in the future.
- 5 VICE CHAIR WEINTRAUB: And I think
- 6 that's that concern that, you know, some people
- ⁷ that mischievous actors might come up with a long
- 8 name of their committee just so they would avoid
- 9 ever having to do the full disclaimer or they
- might choose larger typeface in order to fill up
- more than ten percent. I think the difficulties
- using a percentage-based calculation and the
- problems with, well, you know, why you have one
- 14 answer for 9 percent, and a different for 11
- percent, even if you could, you know, figure it --
- parse it all out that way have been pointed out.
- But again, we -- if we're not going to
- use a percentage base, then what's -- what are we
- 19 going to use? I think there needs -- I think we
- need some kind of a metric for that, but I would
- 21 be open to any suggestions.
- MR. PETERSON: I would just add that we

- don't think there's a problem. We are --
- VICE CHAIR WEINTRAUB: Good.
- MR. PETERSON: -- putting disclaimers on
- 4 everything that we put out on the internet for a
- 5 fee, and any -- the burdens of any new requirement
- 6 are going to be -- are going to fall on those of
- ⁷ us that are already following the rules. And the
- bad actors, if they're out there, they're still
- 9 not following the rules. So we're the ones that
- are going to be affected by this, and we're the
- ones that are already following the rules, and we
- do not believe there is a problem.
- 13 CHAIRWOMAN HUNTER: And that leads to
- something that I wanted to ask. Thank you for
- 15 saying -- for reminding us that there are current
- 16 rules right now. A lot of people seem to think
- that there aren't, and I think that's something
- that Ms. Scurato said at your opening statement.
- 19 I think you said that there aren't rules now on
- the internet, correct me if I'm wrong, but I got
- 21 that impression from what you said and --
- MS. SCURATO: So that's not what I

- 1 meant. I meant that they don't cover all forms of
- 2 ads across the internet ecosystem.
- CHAIRWOMAN HUNTER: Well, I think they
- 4 do. I think we have a disclaimer requirement for
- 5 all internet ads, and that's in our regulations.
- 6 We had a recent AO that reiterated that. We do
- ⁷ have an AO that was promulgated a few years ago,
- 8 the Google AO, which provides for an ability to
- 9 use a link, and we've talked about that a couple
- of different times today.
- So I don't think that our rules, current
- 12 rules, have anything to do with which platform
- 13 you're using. And your suggestion that it depends
- on which platform with respect to what disclaimer
- 15 and what standard we use, a lot of other
- 16 commenters and panels -- panelists have said
- that's not workable for them because they often
- 18 create an ad and they don't create it for a
- 19 specific platform. They create something that
- they then want to place in a lot of different
- 21 areas. And so the notion that they're going to
- have to create something and, you know, run

- through the traps of, you know, ten different
- 2 platforms' rules, or our rules for ten different
- 3 platforms just isn't workable for them.
- So I just want to let you know that
- 5 that's something that we heard. But there are
- for rules and it's good to know that you guys are
- ⁷ following them. One of the other things I wanted
- 8 to -- do you want to comment on that?
- 9 VICE CHAIR WEINTRAUB: But I can wait.
- 10 CHAIRWOMAN HUNTER: Go ahead.
- VICE CHAIR WEINTRAUB: Thank you. I
- think that perhaps -- I'm glad we all agree there
- are rules. So that's good. That are currently in
- 14 effect. I think perhaps what some of the
- witnesses have highlighted is that there may not
- be perfect compliance with the rules right now.
- The RNC, I'm sure, is complying with
- 18 rules and putting disclaimers on everything. But
- there may be other groups out there that are not
- complying. And the -- you know, you mentioned the
- Google AO. The Google AO is, of course, one where
- we agreed that what was happening under the

- 1 specific circumstances using the specific ad
- 2 platform that Google was -- I think it was ad
- 3 words that Google was using subject to the
- 4 technological limitations and abilities of that
- 5 tech platform at the time, what they were doing
- 6 was okay. That's really what that AO said.
- 7 It didn't say and everybody under all
- 8 circumstances can always use a click-through as a
- 9 substitute for putting disclaimer on it. It just
- 10 -- it doesn't say that.
- 11 CHAIRWOMAN HUNTER: I'm sorry, it
- doesn't say what was all that?
- VICE CHAIR WEINTRAUB: It does not say
- 14 that everybody under all circumstances --
- 15 CHAIRWOMAN HUNTER: Oh, no.
- VICE CHAIR WEINTRAUB: -- can use a
- 17 click-through in order to avoid putting a full
- 18 disclaimer on it. So you know, so that's good
- that we have agreement on that, but I think it's
- more of a compliance problem than a requirement
- 21 problem which is -- which I want to give you an
- opportunity because I can see you want to say

- 1 something about that. But I also want to, at some
- point, ask the witnesses if they have suggestions
- ³ for us as to how we could promote better
- 4 compliance, and promote better understanding that
- 5 really these are the rules and everybody has to
- 6 comply with them.
- 7 CHAIRWOMAN HUNTER: Well, I'm glad you
- 8 brought up the compliance issue because that's
- 9 something a number of people on the panels
- 10 yesterday, Paul Ryan, Brendan Fischer, and
- 11 Professor Kim all talked about that. And I asked
- 12 Professor Kim several questions about this because
- the first panelists referred to her work, and then
- we had an opportunity to talk to her directly.
- 15 And I asked her to supplement the record because I
- haven't seen yet any ads.
- Maybe she has them appended to her study
- and I wasn't able to pull them, that show that a
- 19 political, you know, somebody who's governed by
- our rules of paying for a political ad with
- 21 express advocacy didn't include a disclaimer. And
- I'm sure there are people. And I told you last

- 1 season that there's a guy right down my street who
- 2 has a big billboard at his diner. And he said
- ³ Vote for Hillary Clinton with no disclaimer on his
- 4 billboard.
- 5 So I'm sure we could find yard signs,
- 6 billboards, all kinds of examples of people who
- ⁷ aren't complying with our disclaimer rules. That
- 8 wouldn't surprise me, but I think the number of
- 9 people who are doing that is incredibly small, and
- 10 I think the notion that we're building up this
- premise that here's all these people who aren't
- complying with our rules, and therefore we have to
- change everything, really is not on firm
- 14 foundation. And that's something that I was
- trying to tease out with the witnesses yesterday.
- And when I asked one of them what
- specific -- which ad specifically can you show me,
- he wasn't able to offer a specific example. He
- 19 said speak to Professor Kim. And so she,
- hopefully, will supplement the record with the
- 21 kinds of ads you're talking about. But I think,
- 22 again, the notion that, A, there are no rules

- which we've just dispelled there are rules, and,
- 2 B, the notion that there's all of these people out
- 3 there who are taking advantage of it just, again,
- 4 is on faulty foundation. And that also the issue
- ⁵ we talked about briefly yesterday, the notion that
- 6 the Russians are taking advantage of all of this.
- Ms. Scurato, did I say it right,
- 8 referenced the "USA Today" article on page 10 of
- 9 her comments that the Russian-based internet
- 10 research agency placed 3,500 Facebook ads. And
- that's based on information that was released by
- the House intelligence committee. But what's not
- included in your comments is that "USA Today" took
- 14 a look at those 3,500 ads and only 100 of them,
- was it 100 or -- yeah, I think it was 100 of them
- 16 referenced either federal candidate.
- And of those 100, I'm not even sure, I
- haven't looked at them myself, but I'd be
- 19 surprised if it's -- if all 100 of them contained
- express advocacy. My guess is that most of them
- 21 did not. So you're talking about a very small
- number of ads, and I think a letter we received

- 1 from Senator Klobuchar yesterday references that
- the Russians paid \$100,000 for ads placed on the
- internet. And again, I don't know how many of
- 4 those contained express advocacy.
- But we're talking about how much did the
- 6 party committees spend in the last cycle? I mean,
- 7 \$100,000 is a miniscule amount of ads.
- MR. REIKER: As a competitive U.S.
- 9 Senate race in a state of 1.3 million people, I
- spent \$2.3 million in online advertising so.
- 11 CHAIRWOMAN HUNTER: Can you say that
- 12 again, please?
- MR. REIKER: As a competitive U.S.
- 14 Senate race in a state of 1.3 million people, I
- spent \$2.3 million in online advertising, so I --
- 16 CHAIRWOMAN HUNTER: Just in online?
- MR. REIKER: Yeah. So I can't speak to
- 18 __
- 19 CHAIRWOMAN HUNTER: That's in one United
- 20 States Senate race you spent --
- MR. REIKER: Yes.
- 22 CHAIRWOMAN HUNTER: -- 2.3 million and a

- 1 United States Senator is writing us about Russians
- spending \$100,000 on online ads. I don't have a
- 3 calculator but that's an incredibly small
- 4 percentage.
- 5 VICE CHAIR WEINTRAUB: I think we also
- 6 have information that the Russians were spending
- 7 millions of dollars on trying to influence the
- 8 election.
- 9 CHAIRWOMAN HUNTER: On things that --
- but on the issue ads that we have no jurisdiction
- 11 over.
- 12 VICE CHAIR WEINTRAUB: Well, I think
- that's somewhat debatable over whether we have
- jurisdiction over ads that are placed for the
- purpose of influencing an election by a foreign
- 16 government. But that is not --
- 17 CHAIRWOMAN HUNTER: What we're talking
- 18 about here.
- 19 VICE CHAIR WEINTRAUB: -- that is
- definitely not what is within the jurisdiction of
- this rulemaking which is -- was from the start
- crafted to be very narrow and I was thankful to be

- able to get anything to this point in the process.
- 2 So that was the tradeoff that we're doing
- 3 something that's very narrow.
- But I think what happened in the last
- 5 couple of years is because of the publicity over
- 6 this, people became very sensitized to the notion
- ⁷ that they are not necessarily knowing where the
- 8 information is coming from that they're seeing
- 9 online. I think it is not an accident that the
- 10 first couple of times we put the notion of fixing
- our internet disclaimer regulations out for public
- comment, we got six comments, and seven comments.
- And when we did it last year, we got
- 14 150,000 comments. I mean, people are just more
- concerned now about where the information is
- 16 coming from that they're seeing, and they want to
- make sure that, to the best of our ability, we are
- 18 providing that -- requiring that information. So
- 19 I think that is part of the concern that is
- 20 underlying this, and --
- 21 CHAIRWOMAN HUNTER: I agree with you
- that there is additional concern. However, I

- think part of that is because people, you know,
- 2 and I think the press plays a role in this.
- People are putting out information that's just not
- 4 true. We do have rules on internet advertising.
- 5 And a lot -- most people are complying. So I
- 6 think if, again, if you come -- if you start out
- you could understand
- 8 why people are concerned.
- 9 VICE CHAIR WEINTRAUB: Well, I'm not
- 10 sure about the wrong information part, but I will
- go back to my question to the panel which is how
- can, you know, if you have any suggestions for us
- as to how we could not only better inform the
- 14 public about where their -- the information is
- coming from that they are seeing on their phones,
- and on their tablets and laptops, but also how do
- we better inform the folks that are placing the
- 18 ads about the requirements and making sure that,
- 19 you know, as we all agree here, so that's great.
- People say we never agree at the FEC. We all
- 21 agree there are currently rules that require
- 22 disclaimers on digital ads.

- So that's great. How do we get that --
- is there -- do you have suggestions for how we
- 3 could better get that message out and make sure
- 4 people understand those rules? Because
- 5 particularly for people like you at the RNC, I
- 6 would think, you know, you are complying with the
- 7 rules. You know what the rules are, and you're
- 8 complying with them. I would think you would want
- 9 everybody else to be complying with them so that
- you are not at some kind of competitive
- 11 disadvantage.
- MR. REIKER: I just want to clarify
- because it's happened a couple of times, neither
- of us work for the RNC.
- 15 CHAIRWOMAN HUNTER: Yeah.
- VICE CHAIR WEINTRAUB: Oh, I'm sorry.
- 17 I'm sorry.
- MR. REIKER: But you're right, like, for
- both of our committees we can say we are doing
- everything we can -- not doing everything we can.
- We disclaim on every online ad that we run.
- I would look at what the networks are

- doing, particularly Facebook and Google. I mean,
- 2 they're both -- Facebook has already rolled out
- 3 its reporting tool which will no doubt go through
- 4 a variety of changes. Google is in the process of
- 5 rolling out theirs which will no doubt go through
- 6 a variety of changes, which I think implicates the
- 7 need for flexibility in whatever rule is set here.
- But the networks are already taking the
- 9 lead on this and I think right now today you can
- go to a link on Facebook and look up any actor who
- is governed in the political sphere, and who is
- meeting disclosure -- not even meeting the FEC's
- disclaimer requirements, but who just lists their
- own name on their Facebook page, and you can find
- whatever ads they are currently running paid.
- So the networks are tackling this
- problem. They are no doubt going to impose their
- own requirements regardless of what this panel
- does, and we would urge flexibility for that
- reason among others.
- MS. SCURATO: So one of the things I
- wanted to go back to is what we support is having

- 1 that full disclosure. And that would alleviate
- 2 some of the concerns that you raise about having a
- 3 different ad depending on the platform. By far
- 4 that is our approach is that we do believe that
- 5 the full disclosure should be on the face of the
- 6 ad.
- Again, if it travels across the internet
- 8 ecosystem, which ads tend to do, that would
- 9 alleviate any of the concerns of the adapted
- disclosure being also intrinsic to that medium.
- 11 And also just the fact that we do think that it
- should be -- when you do have that adapted
- disclosure it should be clear. It should be
- 14 straightforward. And it should really trigger for
- individuals the importance of that adapted
- disclosure that you will get further information
- about who paid for this ad and why you are seeing
- ¹⁸ it.
- So one of the things that was mentioned
- yesterday was from CDT. That they support studies
- that maybe that's where we need to go in terms of
- the adapted disclosures, like what is that right

- 1 symbol, what is that right thing that we need to
- 2 put -- embed in these ads that need the adapted
- disclosure. That is something that we do agree
- 4 with and maybe that is where we need to go to get
- 5 to the right solution.
- 6 VICE CHAIR WEINTRAUB: I also think it's
- yorth pointing out that one of the things that
- 8 both proposals had suggested was some modification
- 9 of the language in the public communication
- definition which right now only address web --
- paid advertising on websites. So arguably,
- somebody could make the argument that it doesn't
- apply if it doesn't show up on a website but only
- shows up on an app or on some other -- in some
- other digital format. So I think that actually
- would be a helpful improvement to the rule.
- 17 CHAIRWOMAN HUNTER: Okay. Any other
- questions for the panel, Commissioner Walther?
- 19 COMMISSIONER WALTHER: I'm doing good.
- 20 CHAIRWOMAN HUNTER: You're doing good?
- 21 Commissioner Petersen? I think that brings us to
- the end of our hearing. Thank you very much.

- 1 That was very helpful information and
- ² conversation.
- Thank you to all of the FEC staff who
- 4 have helped us throughout this hearing, the Office
- of General Counsel, Lisa Stevenson, Erin Chlopak,
- 6 Jessica Selinkoff, Neven Stipanovic. Thank you
- ⁷ particularly to the four of you. You've done a
- 8 lot of work and it'll be fun working with you over
- 9 the next few weeks and months to hopefully come up
- ¹⁰ with a final rule.
- Thank you to those of you who helped
- bring people up from the lobby and greeted them
- with warm faces. Thank you to Laura Sinram who
- 14 helped up facilitate the whole meeting, and thank
- you to our IT division who have been here both all
- day yesterday and all day today, and there's other
- 17 from your division listening. Mr. Palmer
- 18 recommended having you guys available because a
- 19 lot of this technical stuff that were -- we may be
- a little bit harder for us to grapple with, these
- guys know what they're doing, and they can help
- confer with us afterward on how to craft some of

- ¹ this stuff.
- VICE CHAIR WEINTRAUB: And Jim Jones who
- 3 has --
- 4 CHAIRWOMAN HUNTER: And Jim Jones. I
- ⁵ was just --
- VICE CHAIR WEINTRAUB: -- kept this up
- on YouTube and people can -- who want to, you
- 8 know, sort of chew through this some more can go
- 9 to YouTube and go to our website and find a link
- to that to listen to the whole thing all over
- 11 again.
- 12 CHAIRWOMAN HUNTER: That's right.
- VICE CHAIR WEINTRAUB: And also believe
- it or not, there were leftovers from lunch
- 15 yesterday. So I want to invite everyone in the
- 16 room and anybody in the building until the
- sandwiches run out to join us in the conference
- 18 room next door.
- MS. CHLOPAK: And did you want to
- reiterate that the record's going to remain open?
- CHAIRWOMAN HUNTER: Oh, yes, thank you
- very much. For -- do we have -- should we say a

- 1 specific amount of time? The records are going to
- 2 remain open if anybody wants to supplement the
- 3 record for --
- MS. CHLOPAK: From witnesses.
- 5 CHAIRWOMAN HUNTER: -- from witnesses
- only? From witnesses for the next two weeks.
- 7 Does that sound good? Three weeks? Two or three
- 8 weeks.
- 9 VICE CHAIR WEINTRAUB: Although if
- anybody who is not a witness wants to weigh in,
- 11 feel free to send it. It'll be an ex parte
- 12 contact. We'll read it.
- 13 CHAIRWOMAN HUNTER: And also to the --
- to our offices, all four of our offices who have
- helped throughout this process, and I think in
- 16 particular to Amy Rothstein and Tom Moore who have
- sort of been the leaders on our side.
- VICE CHAIR WEINTRAUB: Ditto.
- 19 CHAIRWOMAN HUNTER: On this, but that
- doesn't mean that all EAs haven't been fabulous
- 21 and we appreciate all of their hard work. So
- thank you to all of you, appreciate it.

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               VICE CHAIR WEINTRAUB: Do you want to
    bang the gavel and adjourn the meeting?
2
3
               CHAIRWOMAN HUNTER: Oh, sure, let me
4
    bang the gavel. There we go.
5
                     (Whereupon, at 12:03 p.m., the
6
                     HEARING was adjourned.)
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1 CERTIFICATE OF NOTARY PUBLIC 2 I, Carleton J. Anderson, III do hereby 3 certify that the forgoing electronic file when 4 originally transmitted was reduced to text at my direction; that said transcript is a true record 5 6 of the proceedings therein referenced; that I am 7 neither counsel for, related to, nor employed by 8 any of the parties to the action in which these 9 proceedings were taken; and, furthermore, that I am neither a relative or employee of any attorney 10 or counsel employed by the parties hereto, nor 11 12 financially or otherwise interested in the outcome of this action. 13 14 /s/Carleton J. Anderson, III 15 Notary Public in and for the Commonwealth of 16 Virginia 17 Commission No. 351998 18 Expires: November 30, 2020 19 20 21 22